

## INFORMAL OBJECTION

Salem Media/Inspiration	)	File No. BP-20221213AAA
	)	Facility ID No. 20355
For Station KKOL(AM)	)	
Seattle, WA	)	

To: Office of the Secretary

Attn: Chief, Audio Division, Media Bureau

Re: SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING - UNRESOLVED

Date: December 13, 2023

Pursuant to the FCC order dated November 18, 2022, we, David and Andrea (Ann) Knight, residing at 9790 NE Murden Cove Drive, Bainbridge Island, WA 98110 are continuing to experience BLANKETING INTERFERENCE on our SimpliSafe Security System from KKOL when broadcasting at 35kW. In addition, Salem Media/Inspiration are not complying with the FCC Order to respond or resolve the issue in a timely manner. Please see supporting attachments in addition to this letter.

We continue to receive false alerts and calls from the SimpliSafe monitoring service asking if they should contact the police – an example of the latest one occurred on 12/10/2023 (Email: Alarm alert: Motion Sensor Living Room triggered at 9790 NE Murden Cove Drive on 12/10/2023 at 8:31 AM).

While Salem Media attempted to resolve the interference by engaging a SimpliSafe technician, they have not followed through and have stopped communicating. The SimpliSafe report is attached.

In 2023 we experienced numerous false alerts and disabled sensors due to KKOL interference. We have advised Salem Media/Inspiration several times during the year but haven't filed complaints for each one.

### **2022 HISTORY:**

In mid-June 2022 we purchased a new home and home office security system. We selected the SimpliSafe products and monitoring services for their high quality and excellent monitoring. The system is wholly digital and includes door sensors, motion sensors and a camera. There is a base unit that requires electricity to power the system.

After setup SimpliSafe noticed some noise while monitoring. The monitoring occurs over wifi and the internet. SimpliSafe has a limited ability to tune-in the base unit to reduce noise. They did so and the system has been working fine from June through October.

On November 14, 2022 we were out of state traveling on business when we received an urgent call from the SimpliSafe monitoring service. Our living room motion sensor had detected motion and alerted SimpliSafe. There was no reason for the motion detector to activate....no people, no pets, no open windows allowing plant movement, etc.

There were only two possibilities triggering the motion detector. The first was an intruder and the second was KKOL interference. We have one outside camera and SimpliSafe saw no activity. SimpliSafe called and dispatched the Bainbridge Island Police to our home. We also had a friend meet the police and let them into our home to check for intruders. There was no entry, the perimeter was secure and the police determined it was a false alarm. SimpliSafe noted the same.

December 13, 2023

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On November 21st, the front door monitor alerted a low battery. The sensor batteries are designed to last from 3-5 years, but this one alerted after only about four months. I replaced the battery and had an extended discussion with the SimpliSafe service about the issue. They did a deep dive into their analytics and found no reason for the low battery alert. I reset the system.

The motion sensor, the door sensor and the base unit are all within 3-4 feet of each other. The only thing between the KKOL towers and all three items is a window and an outside wall. The base unit plugs into the wall at this location. A choker on the base unit may mitigate the interference.

#### **CONCLUSION:**

We have been enormously patient with Salem for too long. We hope the FCC recognizes that many of the problems KKOL continues to cause cannot be resolved by them.

We are requesting the FCC order Salem Media to completely resolve the interference with our security system either by reducing the power level to the level of non-interference, turning off KKOL entirely, or ordering them to replace our security system with an alternative brand approved by us that does not conflict, as well as reimburse us for ALL costs associated with the existing SimpliSafe system including equipment and installation costs.

We request this order be issued promptly due to the safety issues. Thank you for your attention to this matter.

*Andrea Knight*

\_\_\_\_\_  
Signature

Ann Knight

Email: [aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)

cell: 206-915-1377

\_\_\_\_\_  
Signature

David Knight

[dknight@knightpartnersllc.com](mailto:dknight@knightpartnersllc.com)

cell: 206-390-8289

Attachments:

SimpliSafe Technician report

Email correspondence with Salem Media

Certificate of Service

## Service Agreement

Service Date: \_\_\_\_\_

### A. CUSTOMER INFORMATION

Customer Name: \_\_\_\_\_ Home Phone: \_\_\_\_\_  
Property Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
Account Number: \_\_\_\_\_

### B. DESCRIPTION OF INSTALLATION SERVICES PROVIDED TO CUSTOMER

Outside Services Performed: \_\_\_\_\_

\_\_\_\_\_

Inside Services Performed: \_\_\_\_\_

\_\_\_\_\_

Provided Products and Services: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

By signing below, you hereby acknowledge and agree that: (i) the services described in Section B above (the “Services”) were completed to your satisfaction on the service date set forth above (the “Service Date”) at the property (including, without limitation, any improvements thereto) described in Section A above (the “Property”); (ii) the products, devices, or equipment installed pursuant to Section B above (the “Equipment”) is in good working order and fully operational; and (iii) you have received a demonstration of and satisfactory training on the use of the Equipment and its functionality, including any related services and applications. You understand that Dish Network Service, L.L.C.<sup>1</sup>, providing services under the OnTech Smart Home Services brand (“OnTech”) is only installing the Equipment and does not provide any other services in connection with the Equipment. You hereby represent that you: (a) are at least eighteen (18) years old; (b) are the person whose name appears in Section A above (“Customer” or “you”) or a person authorized by Customer to sign this Service Agreement; (c) have read, understand and agree to be bound by the terms and conditions contained in this Service Agreement, including, without limitation, the terms and conditions set forth below (if this Service Agreement is being reviewed in electronic form) or on the other pages of this Service Agreement (if this Service Agreement is being reviewed in paper form). The terms and conditions of the OnTech Site are incorporated by reference herein and contain additional service terms and policies (the “OnTech Terms”). The OnTech Terms are available at <http://www.ontechsmartservices.com/termsandconditions>.

You and OnTech agree that any and all disputes arising out of, relating to, or concerning this Service Agreement, the Equipment, the Services, and any other aspect of your relationship with OnTech will be resolved through mandatory and binding arbitration pursuant to the OnTech Terms.

Signature: \_\_\_\_\_

<sup>1</sup> Or, in California, Dish Network California Service Corporation or in Puerto Rico, DISH Network Puerto Rico, L.L.C.

## ■ SERVICE AGREEMENT ■

**1. LIMITED WARRANTY.** OnTech hereby warrants to Customer that the Services shall be free from defects in workmanship for a period of sixty (60) days following the Service Date. In the event that Customer (i) notifies OnTech of a defect in workmanship in the Services within sixty (60) days following the Service Date and (ii) OnTech confirms the existence of such defect of workmanship, then OnTech will correct such defect in workmanship. The limited warranty described in this Section 1: (a) does not apply to any defects resulting, in whole or in part, from Customer's acts or omissions (including, without limitation, Customer's abuse or misuse of the Equipment); (b) does not apply to any Equipment (including, without limitation, any defects in the Equipment); and (c) is non-transferable. To notify OnTech of a defect in workmanship of the Services, please call: 1-833-ONTECH1 (668-3241) or email: customersupport@ontechsmartservices.com.

**2. TROUBLESHOOTING.** OnTech provides customers with technical support regarding the Services via telephone. In the event that OnTech is unable to solve a technical problem regarding the Services over the telephone, then Customer may request that OnTech schedule a technician visit. OnTech may charge a fee for such visit in the event that the Services are not covered by the limited warranty described in Section 1 above.

**3. AUTHORIZATION FOR INSTALLATION.** Customer hereby represents and warrants that: (i) Customer either owns the Property or is a tenant at the Property and is authorized by the landlord of the Property to have the Services performed at the Property (including, without limitation, making alterations to the Property such as drilling holes in walls, floors, ceilings and roofs; and installation of the Equipment); (ii) Customer is authorized to contract for the Services; and (iii) Customer authorizes OnTech to perform the Services and any related installation. In accordance with the National Electrical Code (NEC), OnTech will not conceal power cords behind walls, under floors or in ceilings. Power cords attached to appliances or components, or temporary power cords such as extension cords, will not be substituted for the fixed wiring of a structure.

**4. CUSTOMER DATA.** Customer hereby acknowledges and agrees that: (i) Customer is solely responsible for backing up data, software, documents, information and files (collectively, "Customer Data") stored on Customer's products, devices and equipment (including, without limitation, the Equipment and Customer's computers, tablets, mobile phones, DVD players, gaming consoles) prior to OnTech inspecting, handling or servicing any of Customer's products, devices and equipment; (ii) OnTech is not responsible for any loss, disclosure, alteration or corruption of any Customer Data, however caused; and (iii) Customer is responsible for removing all accessories and external media devices from Customer's products, devices and equipment prior to OnTech inspecting, handling or servicing any of Customer's products, devices and equipment.

**5. DAMAGES LIMITATION.** IN THE EVENT THAT ONTECH IS DETERMINED TO BE LIABLE TO CUSTOMER, THEN ONTECH WILL BE LIABLE TO CUSTOMER ONLY FOR CUSTOMER'S DIRECT DAMAGES AND IN NO EVENT WILL ONTECH BE LIABLE TO CUSTOMER FOR THE GREATER OF (i) \$100 AND (ii) THE AMOUNT OF FEES AND CHARGES PAID BY CUSTOMER TO ONTECH. ONTECH WILL HAVE NO LIABILITY WHATSOEVER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES.

**6. DISCLAIMER OF WARRANTIES.** EXCEPT AS EXPRESSLY PROVIDED TO THE CONTRARY BY SECTION 1 ABOVE OR BY APPLICABLE LAW, ONTECH DOES NOT MAKE ANY WARRANTY, EITHER EXPRESS OR IMPLIED (INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES REGARDING THE SERVICES OR THE EQUIPMENT). ALL SUCH WARRANTIES (INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY EXPRESSLY DISCLAIMED AND EXCLUDED. CUSTOMER HEREBY AGREES TO LOOK SOLELY TO THE MANUFACTURER OF THE EQUIPMENT CONCERNING ANY QUESTIONS, CONCERNS, COMPLAINTS OR CLAIMS REGARDING THE EQUIPMENT.

**7. RELEASE.** Customer hereby indemnifies, releases and holds harmless the Released Parties (as that term is defined below) from and against any and all damages, losses and expenses of any nature whatsoever arising out of, relating to or in connection with: (i) the Services, including, without limitation, damages, losses and expenses arising out of, relating to or in connection with the installation of Equipment or the service of products, devices and/or equipment (e.g., the voiding of warranties that apply to such products, devices and/or equipment); (ii) the Equipment; (iii) the use of the Equipment; and/or (iv) Customer's breach of any of the terms and conditions of this Service Agreement or the OnTech Terms. "Released Parties" means Dish Network Service, L.L.C.<sup>2</sup>, its past and present affiliates (including, without limitation, DISH Network Corporation and its direct and indirect subsidiaries), its third-party vendors and billing representatives, and the predecessors, successors and assigns of all of the foregoing persons and entities, and the past and present officers, directors, employees, partners, agents, attorneys, shareholders and legal representatives of all of the foregoing persons and entities.

**CONTACT INFORMATION.** In the event that you have any questions, then you may contact OnTech at: 1-833-ONTECH1 (668-3241) or by email at: customersupport@ontechservices.com.

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<sup>2</sup> Or, in California, Dish Network California Service Corporation or in Puerto Rico, DISH Network Puerto Rico L.L.C.  
3.17.21 OnTech Service Agreement, Page 2 of 2

## Ann Knight

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**From:** Andrew Adams <andrewa@salemmediaseattle.com>  
**Sent:** Friday, April 14, 2023 6:29 AM  
**To:** David Knight  
**Cc:** Dave Ratener; Ann Knight  
**Subject:** RE: KKOL Interference Complaint - Application # BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING  
**Attachments:** OnTech\_99003998917328960\_A43.pdf

David,

Attached is a copy of the report we received to date from the SimpliSafe technician that came out to your house. As you can see it is incomplete. We are trying to obtain a complete report from the technician for your house to send the report to you. We are in the process with the company to receive a complete report. Once we receive a complete report, we will forward it to you.

### Andrew Adams

General Manager  
Salem Media Group – Seattle  
☎ (206) 269 – 6215  
[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)



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**From:** David Knight <dknight@knightpartnersllc.com>  
**Sent:** Thursday, April 13, 2023 3:33 PM  
**To:** Andrew Adams <andrewa@salemmediaseattle.com>  
**Cc:** Dave Ratener <DaveR@salemmediaseattle.com>; Ann Knight <aknight@knightpartnersllc.com>; audiofilings@fcc.gov; 'James Bradshaw' <James.Bradshaw@fcc.gov>  
**Subject:** RE: KKOL Interference Complaint - Application # BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING

Andrew,

It's been 10 days since the SimpliSafe Security System technician you hired visited our home/office. It's been a week since you confirmed you'd provide us with the report/workorder from the technician. We haven't received it yet. There is no reason for you to delay other than you don't want us to have it and hope we'll forget about it.

I suspect that you haven't thought this through yet. It's now proven that KKOL is interfering with our security system. It causes false positives and knocks sensors offline routinely.

Have you considered that because it causes false positives that it also likely will cause a false negatives. It may interfere with our smoke detectors. It may not alert for a burglary or home invasion. Someone could get hurt or die in a fire.

This has moved beyond an inconvenience. It is now a danger and potentially life threatening.

If I had your level of responsibility and, presumably, authority, I would move heaven and earth to mitigate this problem. The SimpliSafe technician identified replacement solutions that aren't susceptible to KKOL's single. Why haven't you already replaced SimpliSafe with an alternative?

I will be filing a formal complaint with the FCC within a few days unless you present us with an alternative to SimpliSafe, and at no cost to us.

Really, Andrew.... What are you thinking....?

David Knight, CM&AP  
President/CEO  
Direct: 206.390.8289  
Skype: david\_knight1  
Linkedin.com/in/david-knight-9351325

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**From:** David Knight  
**Sent:** Thursday, April 6, 2023 2:35 PM  
**To:** Andrew Adams <[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)>  
**Cc:** Dave Ratener <[DaveR@salemmediaseattle.com](mailto:DaveR@salemmediaseattle.com)>; Ann Knight <[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)>  
**Subject:** RE: KKOL Interference Complaint - Application # BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING

Andrew,

The SimpliSafe technician told us he won't be producing a report per se. He made his notes in the workorder, which is what he emailed to Dave. He and Dave confirmed Dave's email address. Dave should have it....

I look forward to receiving it.

Thanks....

David Knight, CM&AP  
President/CEO  
Direct: 206.390.8289  
Skype: david\_knight1  
Linkedin.com/in/david-knight-9351325

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**From:** Andrew Adams <[andrewa@saalemmediaseattle.com](mailto:andrewa@saalemmediaseattle.com)>  
**Sent:** Thursday, April 6, 2023 2:12 PM  
**To:** David Knight <[dknight@knightpartnersllc.com](mailto:dknight@knightpartnersllc.com)>  
**Cc:** Dave Ratener <[DaveR@saalemmediaseattle.com](mailto:DaveR@saalemmediaseattle.com)>; Ann Knight <[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)>  
**Subject:** RE: KKOL Interference Complaint - Application # BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING

David,

Thank you for your email. The SimpliSafe technician has not provided a report to Dave or me yet. When they do, I will promptly forward it to you. Once I have had a chance to review the report myself, I will be better prepared to respond to the substance of your email.

**Andrew Adams**

General Manager

Salem Media Group – Seattle

[andrewa@saalemmediaseattle.com](mailto:andrewa@saalemmediaseattle.com)



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**From:** David Knight <[dknight@knightpartnersllc.com](mailto:dknight@knightpartnersllc.com)>  
**Sent:** Thursday, April 6, 2023 12:56 PM  
**To:** Andrew Adams <[andrewa@saalemmediaseattle.com](mailto:andrewa@saalemmediaseattle.com)>  
**Cc:** Dave Ratener <[DaveR@saalemmediaseattle.com](mailto:DaveR@saalemmediaseattle.com)>; Ann Knight <[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)>; [audiofilings@fcc.gov](mailto:audiofilings@fcc.gov); 'James Bradshaw' <[James.Bradshaw@fcc.gov](mailto:James.Bradshaw@fcc.gov)>  
**Subject:** RE: KKOL Interference Complaint - Application # BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING

Hello Andrew,

Yesterday, Apr 5, 2023, the Salem/Inspiration Media Chief Engineer, Dave Ratener, his colleague, Mathew, and a certified SimpliSafe technician visited our home and office. The SimpliSafe technician analyzed our security system, its installation, and operational functions. He confirmed that it is properly installed in all aspects and should be functioning properly.

The SimpliSafe technician checked with his regional office to see if other installations were experiencing the same issues that we routinely experience, e.g. entry sensors and motion detectors malfunctioning or giving false alerts. He learned this is a known problem for SimpliSafe Security Systems when in proximity to radio frequencies broadcasting at high output levels.

He determined that Blanketing Interference is causing the problems we are experiencing with our SimpliSafe Security System. His recommended solution is to change to a security system that operates at a different frequency. There is no "fix" for SimpliSafe.

This is a high priority for us. Having an unreliable security system is not acceptable. Remember that the police have already been called to our home/office in the past by a false alert.

To switch systems and monitoring companies is not a cost we should bear. This is a Salem/Inspiration Media problem and a Salem/Inspiration Media cost to bear.

Dave Ratener said he would share the paperwork with us from the SimpliSafe technician's site visit. Please forward it by return email. I know you have it because the technician emailed it to Dave before the technician left our driveway.

The next action should be to arrange for an alternative digital security system company to visit us and provide Salem/Inspiration Media with a quote for a new system and monitoring services. We will contribute to the monthly monitoring expense up to the cost we are now paying for SimpliSafe monitoring.

Please confirm this email, action plan and advise on timing. Every day counts.....

David Knight, CM&AP  
President/CEO  
Direct: 206.390.8289  
Skype: david\_knight1  
Linkedin.com/in/david-knight-9351325

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**From:** Ann Knight <[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)>  
**Sent:** Wednesday, March 29, 2023 11:30 AM  
**To:** Andrew Adams <[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)>  
**Cc:** Dave Ratener <[DaveR@salemmediaseattle.com](mailto:DaveR@salemmediaseattle.com)>; David Knight <[dknight@knightpartnersllc.com](mailto:dknight@knightpartnersllc.com)>  
**Subject:** Re: KKOL Interference Complaint - Application # BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING

That's fine. Thank you.

Ann Knight  
Sent via mobile device. All rights reserved. All disclaimers and confidentiality provisions apply.

Sent from my iPhone

On Mar 29, 2023, at 10:28 AM, Andrew Adams <[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)> wrote:

Ann,

Dave Ratener has reached out to the SimpliSafe tech / install department. The first available date for them meet Dave at your house is April 5<sup>th</sup>, between 12 noon and 2 pm. Will that date / time work for you?

**Andrew Adams**  
General Manager  
Salem Media Group – Seattle



[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)

<image001.png>

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**From:** Ann Knight <[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)>  
**Sent:** Tuesday, March 28, 2023 4:34 PM  
**To:** Andrew Adams <[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)>  
**Cc:** Dave Ratener <[DaveR@salemmediaseattle.com](mailto:DaveR@salemmediaseattle.com)>; David Knight <[dknight@knightpartnersllc.com](mailto:dknight@knightpartnersllc.com)>  
**Subject:** Re: KKOL Interference Complaint - Application # BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING

Thank you.

Ann Knight

Sent via mobile device. All rights reserved. All disclaimers and confidentiality provisions apply.

Sent from my iPhone

On Mar 28, 2023, at 12:25 PM, Andrew Adams <[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)> wrote:

Ann,

We will need to postpone the appointment Dave Ratener has at your place this Friday. The contractor that we scheduled to arrive with Dave is not a SimpliSafe certified contractor. Dave has been trying to reach out to a SimpliSafe certified contractor and has not received a response. We will keep trying and keep you posted.

Thanks.

**Andrew Adams**

General Manager

Salem Media Group – Seattle

[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)

<image001.png>

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**From:** Ann Knight <[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)>  
**Sent:** Monday, March 27, 2023 11:02 AM  
**To:** Andrew Adams <[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)>; Dave Ratener <[DaveR@salemmediaseattle.com](mailto:DaveR@salemmediaseattle.com)>  
**Cc:** David Knight <[dknight@knightpartnersllc.com](mailto:dknight@knightpartnersllc.com)>  
**Subject:** RE: KKOL Interference Complaint - Application # BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING

Yes please. They should be experts from SimpliSafe.

Ann Knight  
Co-Founder  
[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)  
Direct: 206-915-1377

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**From:** Andrew Adams <[andrewa@saalemmediaseattle.com](mailto:andrewa@saalemmediaseattle.com)>  
**Sent:** Monday, March 27, 2023 10:59 AM  
**To:** Ann Knight <[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)>; Dave Ratener <[DaveR@saalemmediaseattle.com](mailto:DaveR@saalemmediaseattle.com)>  
**Cc:** David Knight <[dknight@knightpartnersllc.com](mailto:dknight@knightpartnersllc.com)>  
**Subject:** RE: KKOL Interference Complaint - Application # BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING

Ann,

Dave Ratener is out sick today, so I thought I would follow up. Does the contractor have to be SimpliSafe certified? The contractor we have contacted is not certified by SimpliSafe.

**Andrew Adams**  
General Manager  
Salem Media Group – Seattle  
[andrewa@saalemmediaseattle.com](mailto:andrewa@saalemmediaseattle.com)  
<image001.png>

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**From:** Ann Knight <[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)>  
**Sent:** Saturday, March 25, 2023 9:00 AM  
**To:** Dave Ratener <[DaveR@saalemmediaseattle.com](mailto:DaveR@saalemmediaseattle.com)>  
**Cc:** David Knight <[dknight@knightpartnersllc.com](mailto:dknight@knightpartnersllc.com)>; Andrew Adams <[andrewa@saalemmediaseattle.com](mailto:andrewa@saalemmediaseattle.com)>  
**Subject:** Re: KKOL Interference Complaint - Application # BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING

Friday is fine. Who is this contractor? We prefer they are with SimpliSafe so they understand the full system.

Ann Knight  
Sent via mobile device. All rights reserved. All disclaimers and confidentiality provisions apply.

Sent from my iPhone

On Mar 24, 2023, at 7:45 PM, Dave Ratener  
<[DaveR@salemmediaseattle.com](mailto:DaveR@salemmediaseattle.com)> wrote:

As I was unable to get a hold of Sean, the contractor today to talk to him about next week. It's gonna have to be on Friday sometime. I'll let you know when I get a hold of Sean.

Dave Ratener

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**From:** Ann Knight <[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)>  
**Sent:** Friday, March 24, 2023 2:39:08 PM  
**To:** Dave Ratener <[DaveR@salemmediaseattle.com](mailto:DaveR@salemmediaseattle.com)>  
**Cc:** David Knight <[dknight@knightpartnersllc.com](mailto:dknight@knightpartnersllc.com)>; Andrew Adams <[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)>  
**Subject:** Re: KKOL Interference Complaint - Application # BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING

It will have to be Monday or Friday next week.

Ann Knight  
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Sent from my iPhone

On Mar 24, 2023, at 2:27 PM, Dave Ratener  
<[DaveR@salemmediaseattle.com](mailto:DaveR@salemmediaseattle.com)> wrote:

David I have been in contact with a contractor who would like to meet me over at your house to look at repositing those entry sensors to eliminate the problems you are having. What day and time will work next week for you?

David Ratener  
Chief Engineer  
Salem Media Seattle  
206 269 6219 desk

206 619 8122 cell

---

[DaveR@salemmediaseattle.com](mailto:DaveR@salemmediaseattle.com)

**From:** David Knight <[dknight@knightpartnersllc.com](mailto:dknight@knightpartnersllc.com)>  
**Sent:** Thursday, March 23, 2023 3:54 PM  
**To:** Andrew Adams  
<[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)>  
**Cc:** Dave Ratener <[DaveR@salemmediaseattle.com](mailto:DaveR@salemmediaseattle.com)>;  
Ann Knight <[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)>  
**Subject:** RE: KKOL Interference Complaint - Application  
# BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM  
MALFUNCTIONING

Thank you Andrew.... We'll expect to hear from Dave soon.

David Knight, CM&AP  
President/CEO  
Direct: 206.390.8289  
Skype: david\_knight1  
[Linkedin.com/in/david-knight-9351325](https://www.linkedin.com/in/david-knight-9351325)

**Knight Partners LLC**  
**Company development strategies, valuations & sales**

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**From:** Andrew Adams  
<[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)>  
**Sent:** Thursday, March 23, 2023 3:51 PM  
**To:** David Knight <[dknight@knightpartnersllc.com](mailto:dknight@knightpartnersllc.com)>  
**Cc:** Dave Ratener <[DaveR@salemmediaseattle.com](mailto:DaveR@salemmediaseattle.com)>;  
Ann Knight <[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)>  
**Subject:** RE: KKOL Interference Complaint - Application  
# BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM  
MALFUNCTIONING

David,

I wanted to get back to you and Ann regarding the SimpliSafe Security System since Dave Ratener visited your house last Friday. Dave and I discussed the issue and Dave is trying to contact a contractor to look at assisting with your SimpliSafe system. They will look at your overall installation and the placement of the sensors. We will need Dave to set up an appointment with them to come out, look at, and provide us a quote for their services. Dave will contact you in regard to an appointment.

**Andrew Adams**

General Manager  
Salem Media Group – Seattle  
[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)  
<image001.png>

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**From:** David Knight <[dknight@knightpartnersllc.com](mailto:dknight@knightpartnersllc.com)>  
**Sent:** Thursday, March 23, 2023 2:06 PM  
**To:** Andrew Adams  
<[andrewa@salemmediaseattle.com](mailto:andrewa@salemmediaseattle.com)>  
**Cc:** Dave Ratener <[daver@salemmediaseattle.com](mailto:daver@salemmediaseattle.com)>;  
[audiofilings@fcc.gov](mailto:audiofilings@fcc.gov); 'James Bradshaw'  
<[James.Bradshaw@fcc.gov](mailto:James.Bradshaw@fcc.gov)>; Ann Knight  
<[aknight@knightpartnersllc.com](mailto:aknight@knightpartnersllc.com)>  
**Subject:** KKOL Interference Complaint - Application #  
BP-20221213AAA - SIMPLISAFE SECURITY SYSTEM  
MALFUNCTIONING

Hello Andrew,

Since Dave and Matthew were here on Friday, March 17<sup>th</sup>, taking measurements and pics of our SimpliSafe Security System, we've had additional problems. As of today, March 23<sup>rd</sup>, we now have two of three entry door sensors offline.

Dave said he would discuss the situation with SimpliSafe to determine how to prevent our security system from malfunctioning. Time is of the essence due to upcoming travel plans.

SimpliSafe has contractors that help with installations. We didn't need to use their contractor, but Salem should consider hiring one to work with Dave on how to eliminate Blanketing Interference. Will you?

What is your next action and when will it take place?

Thanks....

David Knight, CM&AP  
President/CEO  
Direct: 206.390.8289  
Skype: david\_knight1  
[Linkedin.com/in/david-knight-9351325](https://www.linkedin.com/in/david-knight-9351325)

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## **CERTIFICATE OF SERVICE**

I, Andrea (Ann) Knight, hereby certify that a copy of the SIMPLISAFE SECURITY SYSTEM MALFUNCTIONING - UNRESOLVED complaint email dated December 13, 2023 was sent via email on December 14, 2023 and first class mail, postage prepaid on December 15, 2023 to the following:

**Dennis Hayes**

General Manager

Salem Media Group of Portland

503-786-0600

6400 SE LAKE RD, SUITE 350 • PORTLAND, OR 97222

[dennis@salempdx.com](mailto:dennis@salempdx.com)