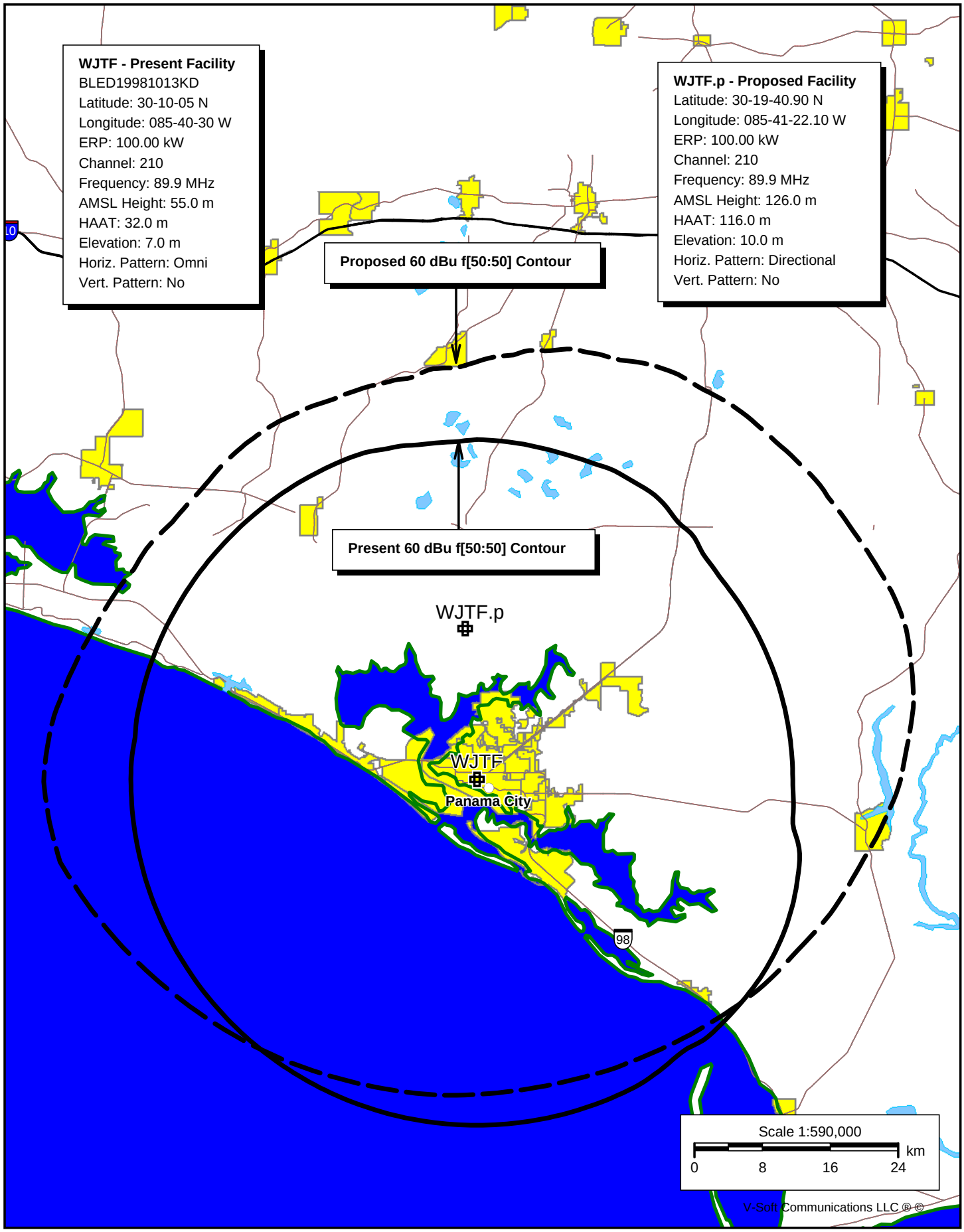# Exhibit 16 - Present and Proposed Service Contour Study