

**PUBLIC SAFETY PROGRAMMING AND  
ESTABLISHED COMMUNITY PRESENCE**

MTA has had an established community presence for forty (40) years throughout the Maryland area, and in particular Baltimore, the community that the Station intends to serve through its programmed station. The proposed Station is intended to create awareness concerning public transportation provided by MTA. Utilizing the transit system can create a smoother, less hectic and healthier environment for members of the community. Being aware of traffic problems and weather conditions, for example, can lead to more preparedness and less stress in an individual's day.

For more than two (2) years prior to the filing of this application, MTA has been in existence as a statewide governmental agency. During the past two (2) years, MTA has jurisdiction within the service area of the proposed Low Power FM Station. The proposed antenna site, located on Television Hill, Baltimore, Maryland 21211, has been physically located at this location for over two years as well. The antenna support for the station is owned by a private non governmental entity and will be leased for use.

MTA wishes to reach its many patrons in Baltimore, as it already does in Perryville, Maryland, to advise them on the delay status of the various public transit modes, including, bus, MTA Statewide Commuter Bus, Light Rail, Metro Subway, MARC train and Mobility paratransit services. A radio station located in the Baltimore area will allow these large number of transit commuters to be apprised of the status of their particular mode of transit and aid people in learning about a potential alternative form of transportation that has been made available to them and which might lessen road and highway congestion in Baltimore and the region. MTA presently reaches members of its community through several monthly commuter newsletters which the MTA publishes. The newsletters are related to public transportation. This station will go further to reaching this rider base and possible future riders.

The MTA is actively involved in giving back to the community. This is evident through its annual promotion of community events for the Komen Race for the Cure for the fight against breast cancer and the Maryland Food Bank's efforts to feed the hungry, which MTA promotes on its Perryville LPFM station. The MTA also transports participants free of charge to the Komen Race for the Cure event and participates in an annual community Stuff-A-Bus food drive where a MTA bus is stuffed with donated food for hungry Marylanders.

MTA presently provides many services that make public transportation both easy and affordable for senior citizens, as well as disabled citizens. Another purpose of the proposed Station is to educate in particular, senior citizens and disabled individuals. MTA has implemented and uses several programs that enable these individuals to take advantage of the public transportation system. The Station will be used to inform Baltimore area residents of the advantages of public transit. For example, MTA provides a lift-equipped bus service which is designed for passengers who use wheelchairs or are unable to board regular fixed bus service. The Metro Subway and Light rail trains are also accessible to people with disabilities. There are many people who may not be aware of these particular services for this sector of the community and this station will go along way to making those with disabilities and their families aware of these services throughout Baltimore.

Presently, MTA provides a travel training program to individuals with disabilities to assist them in using the various services. This information is promoted and aired on the current MTA Perryville station and would also air on this Baltimore station to enlighten these listeners with valuable quality of life transportation information.

Annually, the MTA partners with the area school systems to educate students on transit safety and good behavior on transit. This community effort has been quite successful and has been received well by students and their schools. It has also made student use of transit safer. MTA also has an annual Santa Claus and Mrs. Claus holiday event during the month of December, which greets transit patrons with Santa driving their morning or afternoon transit bus and Mrs. Claus greeting passengers with holiday candy canes and holiday music during the trip. Children,

families and transit riders in general love the event. The effort also promotes transit use as it's promoted throughout area media and in MTA's newsletters as well. The Santa & Mrs. Claus event effort complements MTA's other holiday food collection drive for the needy event also held each year.

#### MTA's Physical Headquarters

Since approximately February 1995, the MTA headquarters has been located at its present location of 6 Saint Paul Street Baltimore, Maryland 21202. For at least eight (8) years prior to 1995, the MTA headquarters was located at 300 Lexington Street in Baltimore, Maryland. As discussed in our previous exhibits, MTA has a presence throughout Maryland and a headquarters in Baltimore, and such presence creates proper jurisdiction within the service area of the proposed LPFM Station.

Also attached as an exhibit, are sample MTA newsletters and information on MTA's community involvement and other services.

Past MTA Press Releases  
Examples of Public Safety Programming  
Content on Proposed LPFM Station

Maryland Transit Administration  
November, 2013



## Press Release

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### Maryland Transit Administration

6 St. Paul Street • Baltimore, MD 21202-1614 • 410-767-3936 • Fax 410-333-0893 • [www.mta.maryland.gov](http://www.mta.maryland.gov)

#### FOR IMMEDIATE RELEASE

MEDIA CONTACT: Paul Shepard  
Office: 410-767-3935  
Cell: 443-418-5732

### STEP LIVELY TO LIGHT RAIL AND METRO SUBWAY FOR THE 13<sup>th</sup> ANNUAL BALTIMORE RUNNING FESTIVAL

*Marathon will have an impact on traffic and many Local Bus routes*

**BALTIMORE, MD (OCTOBER 9, 2013)** – Running 26.3 miles through the streets of Baltimore might be hard, but getting to the 13<sup>th</sup> Annual [Baltimore Running Festival](#) couldn't be easier. The Maryland Transit Administration (MTA) urges running fans to utilize mass transit to avoid downtown congestion and road closures on Saturday October 12, 2013.

Race fans and participants are encouraged to use Metro Subway and Light Rail for the easiest commute downtown. Metro Subway riders should exit at the Charles Center station. Light Rail riders should disembark at Camden Yards station. All stops have a short walk to the start/finish line and expo. Riding MTA is the best choice for getting to and from the festival for both the race and expo.

Fares for all MTA Local Buses, Light Rail and Metro Subway are \$1.60 one-way, \$3.20 round-trip and \$3.50 for a Day Pass. Day Passes are the best value and help avoid congestion and lines at transit stations.

All MTA passengers are urged to plan ahead as marathon course will have an impact on some MTA service in the downtown area Saturday, October 12, 2013 between 6:00 a.m. and 5:00 p.m. The modified bus routes are: 1, 3, 5, 7, 8, 10, 11, 12, 13, 15, 19, 20, 21, 22, 23, 27, 35, 36, 40, 64, 91, and 98 (the Hampden Shuttle). The Number 48 line will not operate during the marathon; passengers will need to use the No. 8 line. Visit [TheBaltimoreMarathon.com](http://TheBaltimoreMarathon.com) for a full listing of all route modifications.

As part of the festivities, The Baltimore Sun Health and Fitness Expo is open to the public and FREE of charge. You don't have to be participating in the event to browse the intriguing selection of shoes, apparel, active gear and health care products on display – items you can use even if you're not a runner. The Health and Fitness Expo is open Thursday, October 10 from noon to 8 PM and Friday, October 11 from noon to 9 PM and is located at the Baltimore Convention Center, easily accessible by both Light Rail and Metro Subway.

For the latest information on MTA service, passengers are urged to check the MTA website at [www.mta.maryland.gov](http://www.mta.maryland.gov). Customers can also call the MTA Transit Information Contact Center Monday through Friday from 6 a.m. to 7 p.m. at 410-539-5000. TTY 410-539-3497. To sign up for email about service modifications and delays, go to [www.mta.maryland.gov/enotifications](http://www.mta.maryland.gov/enotifications). Visit MTA's Facebook page at <https://www.facebook.com/mtamaryland> or Twitter feed at <http://twitter.com/mtamaryland> for more sources of updated information.

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MEDIA CONTACT: Terry Owens  
Office: 410-767-3936  
Cellular: 443-804-8522

### MTA READIES FOR 11 BEST DAYS OF SUMMER

*132<sup>nd</sup> Maryland State Fair runs from August 23 to September 2*

**BALTIMORE, MD (AUGUST 21, 2013)** – The 11 Best Days of Summer are almost here and the Maryland Transit Administration (MTA) is ready to help you reach all of the fun and excitement at the 132<sup>nd</sup> annual [Maryland State Fair](#). From the Midway to the Cow Palace, the MTA is your direct connection to the Fairgrounds and visitors are encouraged to think transit when making plans for this annual tradition.

Light Rail is one of the best transit options. The Timonium Light Rail Stop is just a short walk from the entrance to the Fairgrounds. Local Bus Nos. 8 and 9 also offer great connections.

All MTA passengers are urged to plan ahead as the installation of the Grand Prix of Baltimore race course will have an impact on MTA bus and light rail service downtown. To ensure that the public remains fully informed about any MTA diversions, the MTA website will be updated regularly as conditions change, and the MTA Transit team will broadcast regular announcements. MTA Transit Ambassadors will also be positioned at key locations to assist passengers with directions.

#### **Light Rail**

Fairgoers are invited to take Light Rail to the Timonium Light Rail Stop for direct access to the fair. To accommodate the Grand Prix, northbound Light Rail service will terminate at the Hamburg Street stop, with southbound service terminating at Baltimore Street. Shuttle buses will operate between the Hamburg Street Light Rail stop and Baltimore Street. The last Light Rail train will leave Timonium at 11p.m. Light Rail will run extended service between 7 p.m. and 12 Midnight on Sunday, September 1, and Monday (Labor Day), September 2. *Please note that Light Rail service on Sunday, August 25<sup>th</sup> does not begin until 11 a.m. Because of the Grand Prix of Baltimore however, Light Rail will operate from 6:00 a.m. - midnight Sunday September 1 and from 8:00 a.m. - midnight Monday, September 2.*

**Local Bus Lines**

From the University of Maryland Transit Center at Baltimore Street and Green Street, fairgoers can take the Local Bus No. 8 to the Lutherville Light Rail stop where they can transfer to Light Rail or the No. 9 line. Travelers from the north can take Light Rail from Hunt Valley or the No. 9 line. The No. 9 originates at International Circle in Hunt Valley.

**Metro Subway**

Take Metro Subway to the State Center/Cultural Center Station, walk about one block to the Cultural Center Light Rail Stop, and take Light Rail northbound directly to the Timonium Fairgrounds Station.

The fare for all local MTA services is \$1.60 one-way, \$3.20 round trip, \$3.50 Day Pass. The MTA Transit Information Call Center will operate from 6 a.m. – 7 p.m. for the week of August 24-27.

For the latest information on MTA service passengers are urged to check the MTA website at [www.mta.maryland.gov](http://www.mta.maryland.gov). Customers can also call the MTA Transit Information Call Center Monday through Friday from 6 a.m. to 7 p.m. at 410-539-5000. TTY 410-539-3497. To sign-up for email about service modifications and delays, go to [www.mta.maryland.gov/enotifications](http://www.mta.maryland.gov/enotifications). Visit MTA's Facebook page at <https://www.facebook.com/mtamaryland> or Twitter feed at <http://twitter.com/mtamaryland> for more sources of updated information.

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Mobile: 443-804-8522

## **PUBLIC REVIEW AND COMMENT PERIOD EXTENDED FOR PURPLE LINE PROJECT'S FINAL ENVIRONMENTAL IMPACT STATEMENT**

*Accepting Public Comments through October 21*

**BALTIMORE, MD (September 16, 2013)** – In response to several requests from the community, stakeholders and project partners, the Maryland Transit Administration (MTA), in coordination with the Federal Transit Administration (FTA), is extending the public comment period on the Final Environmental Impact Statement and Draft Section 4(f) Evaluation (FEIS) from 30 days to 45 days. The comment period, which began on September 6 and was originally scheduled to end on October 7, has been extended through Monday, October 21.

The purpose of the FEIS is to identify and address issues raised by agency and public stakeholders throughout the project development phase. Copies of the Purple Line FEIS are available at select libraries and public facilities in Montgomery and Prince George's counties and at [www.purplelinemd.com](http://www.purplelinemd.com). A list of public locations can also be found on-line. Comments can be submitted online or by sending an email to [FEIS@purplelinemd.com](mailto:FEIS@purplelinemd.com) with "FEIS COMMENT" as the subject heading.

The Purple Line is a proposed \$2.2 billion, 16-mile, 21-station modern light rail line that would provide connections to major business districts and activity centers in Bethesda, Silver Spring, Takoma/Langley Park, College Park/University of Maryland and New Carrollton, as well as link to Metrorail's Red, Green and Orange lines. The average daily ridership in 2040 is anticipated to be more than 74,000.

For the latest information on MTA service, passengers are urged to check the MTA website at [www.mta.maryland.gov](http://www.mta.maryland.gov). Customers can also call the MTA Transit Information Center Monday through Friday from 6 a.m. to 7 p.m. at 410-539-5000. TTY 410-539-3497. To sign up for email about service modifications and delays, go to [www.mta.maryland.gov/enotifications](http://www.mta.maryland.gov/enotifications). Visit MTA's Facebook page at <https://www.facebook.com/mtamaryland> or Twitter feed at <http://twitter.com/mtamaryland> for more sources of updated information.

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MEDIA CONTACT: Paul Shepard  
Office: 410-767-3935  
Cell: 443-622-4181

### MTA RUNS TO THE SUSAN G. KOMEN RACE FOR THE CURE

*Sunday Northbound Light Rail Hours Extended to 5 a.m.*

**BALTIMORE, MD (OCTOBER 17, 2013)** – The Maryland Transit Administration (MTA) encourages participants and spectators of the Susan G. Komen Race for the Cure to take Light Rail directly to the race village in Hunt Valley, MD. [Race for the Cure](#) is Sunday, October 20, 2013 and the MTA will [extend morning hours](#) for northbound Light Rail service to the McCormick Road Light Rail station.

Northbound Light Rail trains will depart every 30 minutes between 5 and 6:30 a.m. from the Cromwell station in Glen Burnie.

“Offering extended Light Rail service to our customers for this worthy cause underscores our support for this year’s Race for the Cure,” said Robert Smith, MTA Administrator. “One of our goals at the MTA is to make it easy for the community to participate in worthwhile events like this.”

Fares for all MTA Local Buses, Light Rail and Metro Subway are \$1.60 one-way, \$3.20 round-trip and \$3.50 for a Day Pass. Day passes are the best value and help riders avoid lines at transit stops. Due to the large number of people expected to take Light Rail for this event, passengers are advised to allow extra travel time.

Sunday southbound service from Hunt Valley begins at 10:30 a.m. and runs every 15 minutes. Metro Subway and Local Bus weekend service schedules remain unchanged. However, the No. 9 bus will be diverted north of Warren Road during the Race for the Cure.

For more information about the Susan B. Komen Race for the Cure, please visit their website at [www.komenmd.org](http://www.komenmd.org).

For the latest information on MTA service, passengers are urged to check the MTA website at [www.mta.maryland.gov](http://www.mta.maryland.gov). Customers can also call the MTA Transit Information Contact Center Monday through Friday from 6 a.m. to 7 p.m. at 410-539-5000. TTY 410-539-3497. To sign up for email about service modifications and delays, go to [www.mta.maryland.gov/enotifications](http://www.mta.maryland.gov/enotifications). Visit MTA’s Facebook page at <https://www.facebook.com/mtamaryland> or Twitter feed at <http://twitter.com/mtamaryland> for more sources of updated information.

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Maryland Transit Administration  
November, 2013

SPRING 2013

# WHEELS

MAKING TRANSIT ACCESSIBLE FOR ALL

YOUR RIDE IS HERE.



## GOOD NEWS – A NEW WAY TO BOOK YOUR RIDE



On March 1<sup>st</sup> MTA launched Pass Web, a new online informational service on the website [www.mta.maryland.gov](http://www.mta.maryland.gov). This convenient new internet tool allows Mobility customers to easily reserve and cancel trips, access and/or update account information and view trip history online.

This website service is available 24 hours a day, seven days a week, and details are available on Mobility's home page at <http://passweb.mta.maryland.gov>. On that page, you can click on the Pass Web icon and that will take you directly to the Pass Web page.

From there simply log into the system with your customer identification number and password

from Mobility Direct if you have one. Please be mindful to remember your password, as Mobility will not be able to retrieve it. If you do not have one, just use a default password, which would be your date of birth (mddyyy format).

You will also need to enter your trip pickup location, address of your destination, contact information, mobility aids, dates, times of trips and persons traveling with you.

If you need assistance with this new service, Mobility has set up a designated customer service line at 410-764-8616 where agents can be reached Monday through Friday 8:30 a.m. to 4:30 p.m.



## **VISUAL RECORDERS ON VEHICLES ARE THERE FOR YOUR SAFETY**

This year all Mobility vehicles will be equipped with visual recording devices. Should a problem or question arise, these

devices can provide a record of the trip. The recording devices must be activated by the vehicle operator and they do not record sound. The installation of visual recorders is another step Mobility has taken to utilize the latest technology available in order to help us reach our goal of providing professional, safe and reliable transportation services.

## FRIENDLY REMINDERS TO HELP IMPROVE YOUR RIDE

- **Best Time to Reach Call Center**

The best time to reach the Mobility Reservation Call Center to make ride reservations for the next day, future rides and cancel trips is from 10:00 a.m. - 2:00 p.m. This is the time during which fewer calls are made to the Call Center. This will help you avoid having to wait longer for service. Also remember that when calling, you can reserve rides up to seven days in advance.



- **Be Ready for Your Ride**

Please be ready and available for pickup when your scheduled ride arrives. After the vehicle arrives, operators can only wait a maximum of five minutes for you before they have to depart.

- **Two Bag Limit per Rider**

To accommodate all customers as efficiently as possible, we must limit bags to two 10-pound bags per customer totaling no more than 20 pounds. You may carry two bags, your Personal Care Attendant may carry two bags, and a companion may also carry two bags. Customers are responsible for removing their bags from their carts and the vehicle operators are responsible for securing carts in the vehicles.



- **No Show Policy Helps Everyone**

MTA Mobility/Paratransit Service will be continuing to enforce its No Show policy so that we are able to provide reliable transportation to all customers.

Excessive No Shows may lead to suspension of your Mobility services, so please cancel trips you do not need at least two hours in advance. Your cooperation in helping to make our service as efficient as possible is greatly appreciated.

- **Dedicated Sedans Are Unavailable**



We understand that many Mobility customers prefer a sedan, but cutaway buses or sedans are assigned as they become available. A customer or medical professional cannot insist on a particular type of vehicle due to the 21,000+ customers we are trying to serve. This procedure adheres to the provisions under the Americans With Disabilities Act (ADA), and it is not a requirement under ADA to provide sedan service.

- **Help Keep Door-to-Door Service Running Smoothly**

Mobility continues to provide door-to-door service to assist those customers who need it. When using door-to-door service, your pickup location must be within 100 feet of where the Mobility vehicle will pick you up, free of any physical barriers and be visible at all times to the vehicle operator. Our operators will only come to your first exterior door. To help transport you to your destination on time, you should also be ready to board the vehicle within the required five minutes.

## MOBILITY PREMIUM SERVICES NAME CHANGES

Although the names are changing, the convenience and reliability of MTA Mobility's Premium Services remain the same.

Please note that:

- Taxi Access II is now MTA Call-a-Ride
- Taxi Access II Limited is now MTA Call-a-Ride Limited
- Taxi Center Card is now MTA Call-a-Ride Center

All current MTA Mobility Premium Services customers will automatically receive new cards.

The new cards will be the same color as the old cards, and all policies remain in effect.

Cards are now being mailed out, and if you do not receive a new card by May 3, 2013, please call MTA Call-a-Ride Customer Service at 410-664-2030. **Please wait until this date to call.**

When you receive your new card, please activate it and begin to use it immediately. Your old Taxi Access II, Taxi Access II Limited and Taxi Center Card will be deactivated when you activate your new cards.

## MTA CALL-A-RIDE CAB AND SEDAN COMPANIES

### PARTICIPATING CAB COMPANIES

#### **A. A. County Cab**

410-787-8800 | 24 hours a day, 7 days a week  
Rides originating in Anne Arundel County

#### **New Green Cab (Arrow)**

410-261-0000 | 24 hours a day, 7 days a week  
Rides originating in Baltimore City  
1 wheelchair accessible taxi

#### **Checker Cab of A.A. County**

410-789-2300 | 24 hours a day, 7 days a week  
Glen Burnie, Curtis Bay, Brooklyn and Cherry Hill

#### **County Cab**

410-338-0000 | 24 hours a day, 7 days a week  
Rides originating in west Baltimore County

#### **Diamond Cab**

410-947-3333 and 410-233-6000  
24 hours a day, 7 days a week  
Rides originating in west Baltimore City

#### **Diamond Cab of A.A. County**

410-400-6000 | 24 hours a day, 7 days a week  
Glen Burnie, Hanover, Linthicum Heights,  
Pasadena, Halethorpe

#### **Diamond Cab of Annapolis**

410-573-0184 | 24 hours a day, 7 days a week  
Annapolis, Pasadena, Riva, Severna Park

#### **Jimmy's Cab**

410-296-7200 | 24 hours a day, 7 days a week  
Rides originating in east Baltimore County

#### **Valley Cab**

410-486-4000 | 24 hours a day, 7 days a week  
Rides originating in northwest Baltimore County

#### **Yellow-Checker Cab**

410-685-1212 | 24 hours a day, 7 days a week  
Rides originating in Baltimore City  
10 wheelchair accessible taxis

### PARTICIPATING SEDAN COMPANIES

#### **24/7 Sedan**

410-686-2666 or 410-686-0003  
24 hours a day, 7 days a week  
Rides originating in southeast Baltimore  
City and County

#### **Green Sedan, Inc.**

410-633-6666 | 24 hours a day, 7 days a week  
Rides originating in southeast Baltimore  
City and County

#### **Share Ride Transportation, Inc.**

410-457-7433 / 24 hours a day, 7 days a week  
Rides originating in southeast Baltimore  
City and County  
3 wheelchair accessible sedans

## IMPORTANT NUMBERS TO SAVE

Call-a-Ride Customer Service..... **410-664-2030**  
Call-a-Ride Certification Office..... **410-764-8181**  
Mobility General Information ..... **410-764-8181**  
Mobility Certification Office..... **410-764-8181**  
Mobility Reservation Line ..... **410-764-8181**  
MTA General Information ..... **410-539-5000**  
    Toll-free..... **1-866-RIDE-MTA (743-3682)**  
MTA Directory Assistance ..... **1-888-218-2267**  
Maryland Relay ..... **7-1-1**  
Pass Web Assistance.....**410-764-8616**  
Taxi Access II Website ..... **www.taxiaccess.org**  
MTA Website ..... **www.mta.maryland.gov**

## WHEELS

A newsletter for MTA's Mobility customers published quarterly by:

MTA Mobility Communications Department  
4201 Patterson Ave., 2nd Fl.,  
Baltimore, MD 21215

and

MTA Office of Communications & Marketing  
6 St. Paul St., 2nd Fl., Baltimore, MD 21202

This publication is available in alternate format upon request.

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 Maryland Department  
of Transportation

**MTA**   
**Maryland**

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Maryland Transit Administration  
6 St. Paul St., 2nd Fl.  
Baltimore, MD 21202

## WHEELS



## **GO WHERE YOU WANT WHEN YOU WANT TO, WITH CONFIDENCE.**

Good news! MTA Mobility offers free travel training for persons with disabilities.

Travel Training helps people with all kinds of disabilities to get around confidently. Our easy-to-learn training will help you navigate the MTA system of Local Bus, Light Rail and Metro Subway routes, enjoying a newfound freedom that could change your life.

Travel Training is free, voluntary, and does not affect your current or future eligibility to use Mobility services. Best of all, Travel Training is tailored to meet your individual needs and concerns.

## **EVERYTHING YOU NEED TO KNOW TO GET THERE ON YOUR SCHEDULE.**

Travel Training is a step-by-step, individually customized process designed to help persons with disabilities and older adults to use MTA fixed-route Local Bus, Light Rail and Metro Subway. When Travel Training is completed, you'll be able to get to medical appointments, go on shopping trips, visit family and friends and enjoy the freedom of traveling using all the transportation options available to you.

### **Travel Training Specialists With Your Needs In Mind.**

Travel trainers from IMAGE Center customize training to your individual needs. Once you've finished training, you'll know how to:

- Plan your travel using the best route.
- Read and understand route maps and schedules.
- Get to and from bus stops.
- Travel safely.
- Use bus and train accessibility equipment.
- Pay fares and purchase passes.
- Manage your mobility equipment, such as wheelchair or cane.

- Transfer to other buses and modes of travel.
- Identify landmarks, stations and stops.

Travel Training is also available to small groups from group homes, retirement communities, schools or other facilities.

**Call 443-275-9393 or Email [info@imagemd.org](mailto:info@imagemd.org).**

Sometimes the hardest part of traveling on your own is just getting started. Once you've discovered how easy it is to get where you want to go on your schedule, you'll never want to give up that freedom and independence.

## **THE CHOICES ARE YOURS.**

You don't have to wait any more to get where you're going. Learn more about traveling on your own and getting where you want to go – right now!

*Travel Training is offered by the Maryland Transit Administration in partnership with The IMAGE Center for People with Disabilities. (Independent Marylanders Achieving Growth through Empowerment, Inc.)*

With just a few

# Changes

to normal day to day lives, citizens and homeowners can have a positive impact on our local streams, rivers and the Chesapeake Bay by reducing pollution of stormwater runoff from our houses and properties. Simple activities like washing our cars, disposing of household wastes and taking care of our yards and gardens in an environmentally friendly manner can contribute a great deal to improve the quality of our drinking and recreational waters. These actions can provide enjoyable returns like pristine water bodies for water sports and fishing and quality seafood for consumers. The informational tips in this brochure can help you in your efforts to reduce pollution runoff.



For more ways to protect our land, air and water resources visit:

[www.mtagogreen.com](http://www.mtagogreen.com)

[www.epa.gov/npdes/stormwater](http://www.epa.gov/npdes/stormwater)

[www.mde.state.md.us](http://www.mde.state.md.us)

PROTECTING  
OUR

# Water

Helpful tips on preventing storm water pollution



Maryland Department of Transportation

5/11 5K



Maryland Department of Transportation

### **Stormwater is:**

Rainfall or snowmelt that flows over impervious surfaces like parking lots, streets and roof tops, is collected by storm sewer systems and eventually discharged to streams, reservoirs and bays.

### **Stormwater Pollution is:**

When stormwater flows overland it can pick up trash, chemicals, dirt, waste and oil products and deposit these pollutants into our water resources used for swimming, fishing and drinking water.



### **Impacts of Stormwater Pollution:**

- Dirt or sediment can silt in navigation channels, destroy fish spawning habitat and cloud waters stunting aquatic vegetation growth.
- Algae blooms from excess nutrients can deprive water of oxygen causing fish kills.
- Disease-causing bacteria from sewage overflows and malfunctioning septic systems cause swimming beach closures and contaminate shellfish harvest areas.

- Improperly disposed pesticides, insecticides, paint, solvents and motor oils can pollute waters and are toxic to waterfowl, fish and shellfish.
- Humans can get sick from eating fish or shellfish from contaminated waters.
- Polluted stormwater runoff can degrade water quality at public drinking water reservoirs causing increased treatment costs.

### **Residential Pollution Prevention Actions:**

- *Lawn Care*
  - Limit use of pesticides and fertilizers and follow manufacturer’s instructions.
  - Compost leaves and grass clippings - don’t sweep into streets or storm drains.
  - Don’t overwater your lawn.
- *Auto Care*
  - Washing your car and degreasing auto parts at home can send detergents to the storm drain.
  - Wash car on the lawn or take to a car wash that recycles washwater.
  - Dispose of used oil and antifreeze at local recycling centers.



- Pet waste can be a further health problem by attracting rats.
- *Septic Systems*
  - Malfunctioning septic systems overflow and waste can be picked up by stormwater runoff.
  - Bacteria and viruses from improperly treated waste can pollute drinking water.
  - Service septic systems regularly (pump out tank every 3-5 years).
  - Don’t dispose of hazardous household products in the toilet.



# BICYCLES ON MTA

MARYLAND TRANSIT ADMINISTRATION

[www.mta.maryland.gov](http://www.mta.maryland.gov)



MTA BICYCLE POLICY  
RACK & ROLL PROGRAM  
BIKES ON RAIL  
STAY SAFE  
BIKE RACKS & LOCKERS  
BALTIMORE BIKE MAP



5/11 5K

YOUR RIDE IS HERE.





# MARYLAND TRANSIT ADMINISTRATION BICYCLE POLICY

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Bicycles on MTA is one of the Maryland Transit Administration's Go Green programs keeping our state on the move while fostering a healthy environment.

Public transportation and bicycles provide more mobility options to everyone, help improve air quality and reduce traffic congestion. In Maryland, public transportation and bicycles can and do work together to allow for longer trips. That's smart transportation – the ability to move seamlessly between transit modes in a healthy, enjoyable manner.

Bicycles are permitted on Light Rail and Metro Subway, except on crowded trains. No bicycles are allowed onboard MTA Buses. Local Buses are equipped with bicycle racks above the front bumper to carry up to two bicycles. You must be 18 years of age or accompanied by an adult who is 18 years of age to bring a bicycle on MTA modes. No more than two bicycles are permitted per wheelchair-accessible transit vehicle. Only folded bicycles are permitted on MARC Trains. To get the most out of biking, stow your bicycle at an MTA-provided bicycle rack or locker located at stations and stops along the system.

# BI·CY·CLE (bī'sīk'əl, -sī'kəl) n.



**A vehicle consisting of a metal frame on two spoked wheels one behind the other and having a seat, handlebars for steering, and two pedals by which it is driven.** -vi. -cled, -cling, -cles. To ride on a bicycle. -bi'cy·clist n.

A bicycle is a two-wheel vehicle, no longer than 72 inches, no higher than 48 inches, or wider than 22 inches. A bicycle whose frame folds and the

wheels come together is permitted on all MTA services, including MARC Train. Motor-powered, recumbent or tandem bicycles are not allowed on MTA services. Motorcycles, mopeds, tricycles and bicycles with trailers or training wheels are not allowed on MTA services. You must be 18 years of age with proof of age or accompanied by an adult who is 18 years of age to bring a bicycle on MTA services. Only one bicycle per person is allowed onboard.

# RACK AND ROLL!

## Tips for Loading and Unloading a Bicycle Using a Bus Front-Mounted Bike Rack:

Local Buses are equipped to carry two bicycles, although there may be an occasion when a bus in service does not have a bicycle rack. The bicycle racks are very easy to use, designed for cyclists to load and unload themselves. See the steps below for loading and unloading.

### LOADING

1. To prepare your bike for loading prior to the arrival of the bus, take off loose items, water bottles, chain locks, or any other dangling objects.
2. Stay back as the bus approaches the stop and do not allow your body or bicycle to extend past the curb area.
3. Alert the operator that you will place a bicycle on the rack, and then go to the front of the bus to load the bicycle from the curb side. Please do not step into oncoming traffic to load your bike.
4. If the rack is in the upright position, using one hand, squeeze the handle to carefully lower the bicycle rack while holding your bike with the other hand.
5. Lift the bicycle, fitting wheels into the labeled slot closest to the bus. If it is the second bicycle on the rack it should face in the opposite direction of the first bicycle.

6. The front tire should be in the wheel slot with the padded hook.
7. Raise the padded hook up and over the front tire so the hook rests at the highest point on the front wheel. The hook adds lateral support for the loaded bicycle.
8. Board the bus, pay the fare and tell the operator at which stop you will depart with your bicycle.
9. Enjoy the ride!

### UNLOADING

1. Don't forget your bicycle is loaded on the bus!
2. Exit from the front door and remind the operator you have a bike to take off the rack.
3. Raise the padded hook off the tire by pulling up and away, and lower it around the tire to its original position on the rack.
4. Lift your bike off the rack.
5. If there are no other bicycles on the rack, return the rack to the upright position by squeezing the handle and folding up the rack until it snaps into position.
6. Step away from the bus toward the curb and wait for the bus to pull away from the stop before safely beginning your bicycle journey.

# BIKES ON RAIL



**Bicycles may be brought aboard the MTA's Light Rail and Metro Subway trains. When using these services be sure to:**

- Push or carry the bicycle when on the elevator, inside the station, on the platform or in the train.
- If the train is crowded due to morning or afternoon rush hour, sporting events or special events, please wait for the next train.
- Stay a safe distance from the loading platform edge at all times before boarding trains.
- Be considerate of other passengers and wait until exiting and entering passengers have cleared the doorway before carrying the bicycle onto the train.
- Follow any instructions given by transit staff regarding bicycle transport.
- In the event a bicycle or other property falls into the track area of the Metro Subway system, **DO NOT** attempt to retrieve it personally. Immediately, approach the Station Attendant for assistance.
- Place the bicycle in the area reserved for seniors and individuals with disabilities. Be prepared to move the bicycle to make way for seniors and individuals with disabilities who have priority over bicycles. Hold onto the bicycle and keep it out of the way of other passengers.

## **MARC Train**

A bicycle whose frame folds and the wheels come together is permitted on MARC Train. The preferred method of transporting a folded bicycle on MARC Train is in a case. Stow folded bicycles so that passenger aisles are kept unobstructed. Folded bicycles are not permitted to be stowed in overhead storage bins. Extreme care must be taken when entering or exiting MARC Train with a bicycle from or onto a low platform.

# STAY SAFE!

Staying safe when riding on the roads means watching out for public transportation vehicles, and audio/visual warning devices. That is important advice because the MTA operates over 70 Local, Express and Commuter Bus lines and nearly 800 buses stop at more than 6,000 bus stops in the Baltimore area. Plus, Light Rail operates predominantly at street level.

## To stay safe, bicyclists must always watch for transit vehicles and practice the following:

- When approaching Light Rail or other railroad tracks, always expect a train at any time, from any direction, and on any track in the vicinity.
- Obey railroad crossing safety devices: that means signals, flashing lights, gate arms, and audible bells.
- **NEVER** try to race a train or piece of track equipment through a grade crossing or intersection.
- Stop, look, and listen before crossing tracks at the designated location. Trains and track equipment move more quickly than they might appear to be moving. If stopped, they may move without warning.
- Do not rely on sound alone to warn of an approaching train as they can be very quiet.
- Light Rail trains follow different traffic signals and may move at unexpected times.

- If you as a bicycle rider cannot see a transit vehicle's outside mirror, the operator of that vehicle is unable to see you.
- A cyclist should never pass a bus on the right side at any time since a bus may turn or pull closer to the curb to pick up or drop off passengers.
- When you pass a bus with its rear angled out into traffic, pass on the left and look around carefully. Pass the front of the bus with plenty of room in case it pulls out or pedestrians appear.
- Buses and other large vehicles need more room to negotiate turning corners, so stay away from the rear of a turning vehicle.





## **BICYCLE RACKS AND LOCKERS**

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Most Light Rail stops and Metro Subway stations have bicycle racks, as well as many MARC Train stations. Racks are available at no cost. Bike lockers are also available throughout the MTA system at several Light Rail stops, Metro Subway stations and MARC Train stations. For locations where bike lockers are available and for information on renting a bicycle locker, call the MTA Office of Customer Information at 410-767-8749. A \$25.00 deposit for the locker is refundable. The yearly cost of renting a locker is \$70.00.

## **I FORGOT MY BIKE WAS ON THE FRONT OF THE BUS! NOW WHAT DO I DO?**

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Call the MTA Transit Information Line 6:00 am – 7:00 pm, Monday – Friday at 410-539-5000 or toll-free 866-RIDE-MTA (743-3682). Or, after business hours, weekdays and on weekends, call the MTA Police 24/7 at 410-454-7720. An MTA Information Agent or MTA Police Officer will ask for specific information about a cyclist's bus ride such as: bus route number, bus vehicle number (if known), time of day of the bus ride, and where the cyclist exited the bus. Every effort will be made to locate the bicycle and arrange for its return.

## FOR MORE INFORMATION

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### **MTA Office of Customer Information**

Information on Bicycle Lockers and Racks  
6 St. Paul Street, 3rd Floor Baltimore, MD 21202  
410-767-8749 [www.mta.maryland.gov](http://www.mta.maryland.gov)

### **MTA Information**

410-539-5000 or 866-RIDE-MTA (743-3682)

### **Maryland Department of Transportation**

MDOT Director of Bicycle and Pedestrian Access  
7201 Corporate Center Drive  
P.O. Box 548 Hanover, MD 21076  
[www.mdot.state.md.us](http://www.mdot.state.md.us)

### **Guaranteed Ride Home Program**

Once registered in the Guaranteed Ride Home program, bicyclists who ride to work at least two times per week are eligible for up to four free rides home per year in case of personal illness, family emergency or unscheduled overtime.

1-800-745-RIDE (7433) [www.commuterconnections.org](http://www.commuterconnections.org)

### **State Highway Administration**

Bicycle and Pedestrian Coordinator  
707 North Calvert St., MS 502  
Baltimore, MD 21202  
410-545-5656 or 800-252-8776  
[bikes@sha.state.md.us](mailto:bikes@sha.state.md.us)

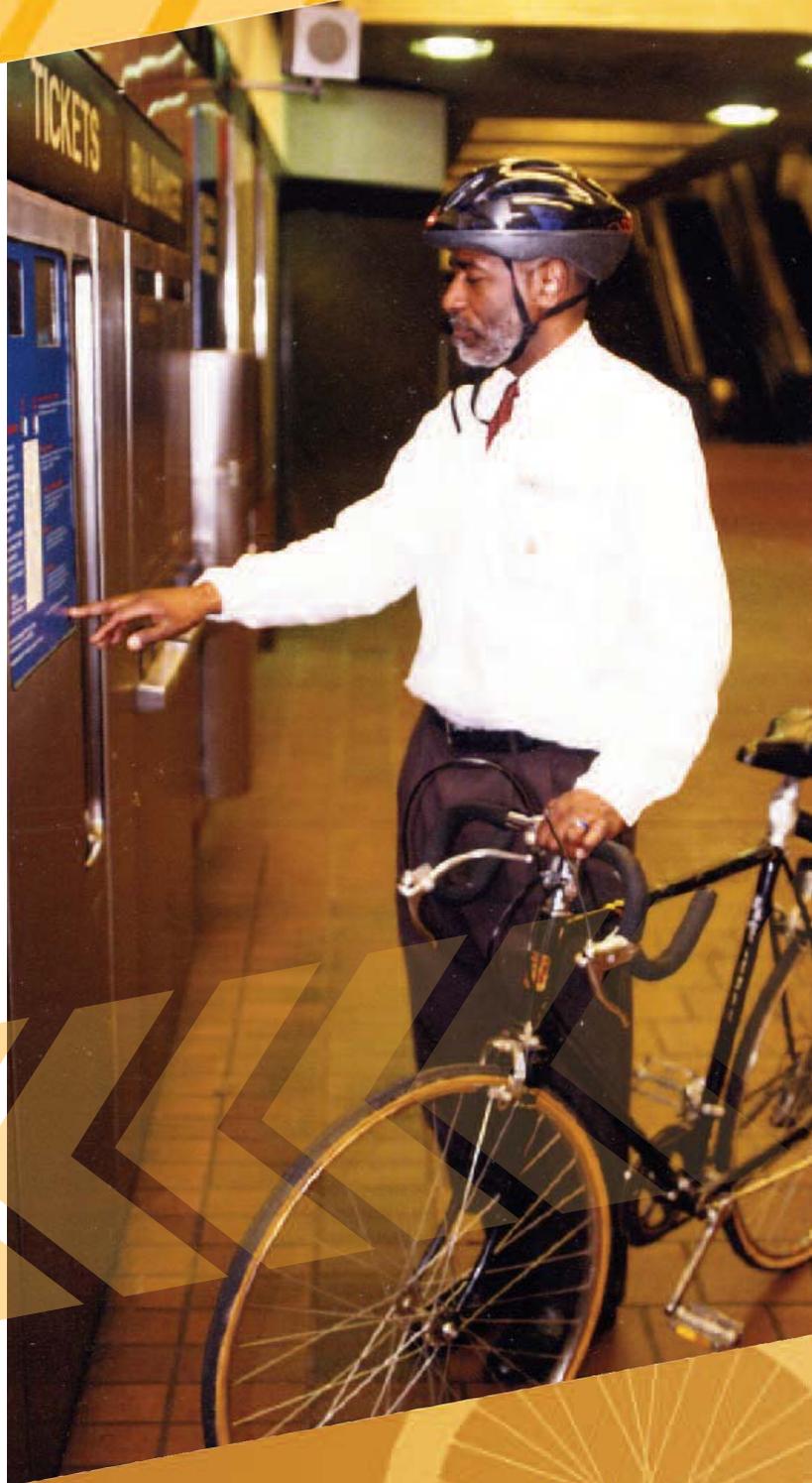
### **Baltimore City**

Bike & Pedestrian Planner  
417 East Fayette St., Suite 555  
Baltimore, MD 21202  
410-396-6858

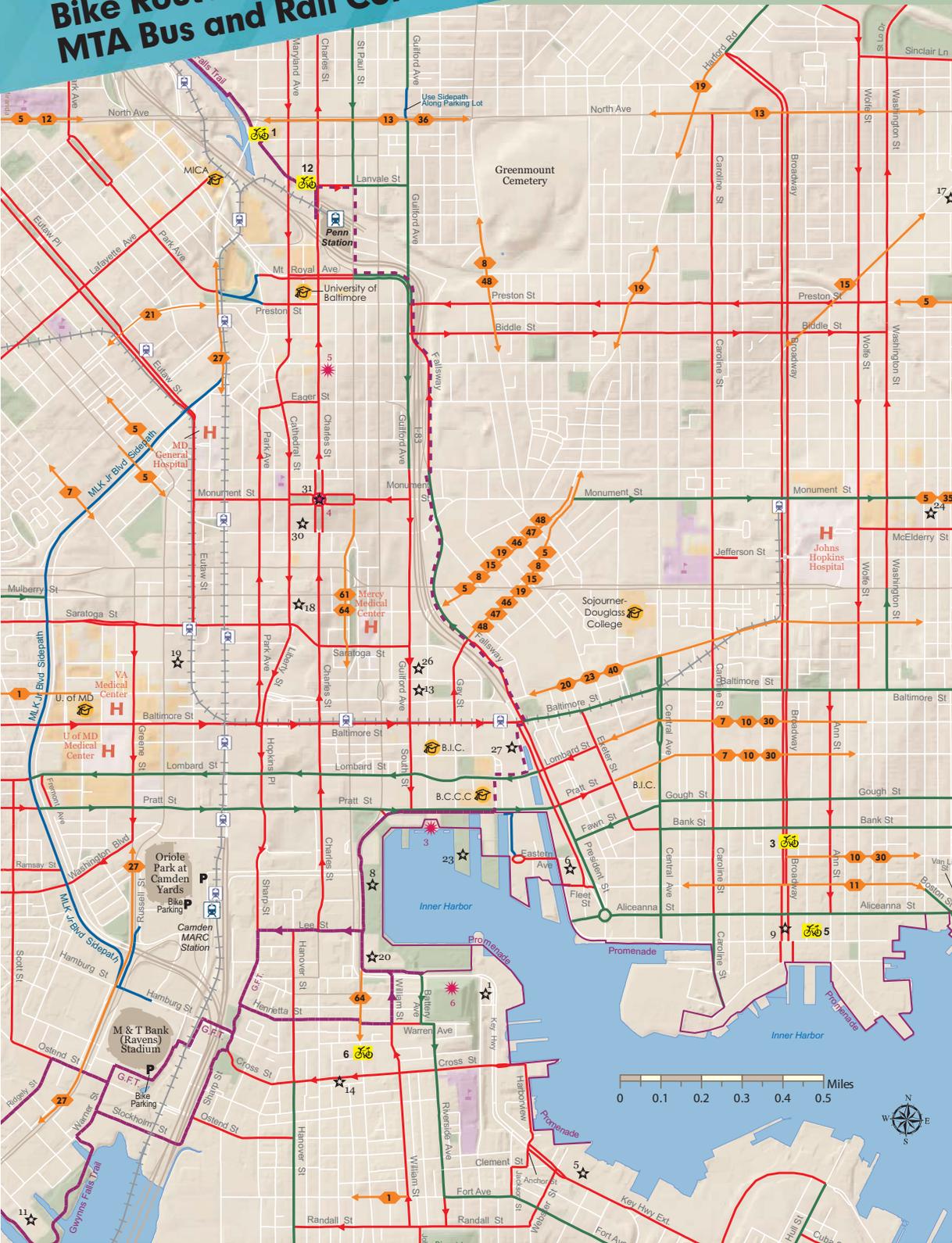
**MTA TTY** 410-539-3497

### **Bike Maryland**

1209 North Calvert St. Baltimore, MD 21202  
410-960-6493 [www.bikemd.org](http://www.bikemd.org)



# Baltimore Metropolitan Area Bike Routes and Nearby MTA Bus and Rail Connections



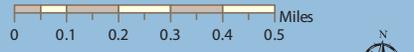
- ★ Points of Interest**
- American Visionary Art Museum
  - Avenue Market (Lafayette Market)
  - B&O Railroad Museum
  - Baltimore Museum of Art
  - Baltimore Museum of Industry
  - Baltimore Public Works Museum
  - Baltimore Ravens (M&T Bank) Stadium
  - Baltimore Visitor Center
  - Brooklyn Museum
  - Bus Terminal – Haines Street
  - Bus Terminal – O'Donnell Travel Plaza
  - Carrie Murray Nature Center
  - City Hall
  - Cross Street Market
  - Cyburn Arboretum Visitor Center
  - Historic Factory, Architectural Interest
  - Hollins Street Market
  - Hostelling International Baltimore Hostel
  - Lexington Market
  - Maryland Science Center
  - Maryland Zoo
  - Mt. Washington Arboretum
  - National Aquarium
  - Northeast Market
  - Oriole Park at Camden Yards
  - Peale Museum
  - Port Discovery
  - Rawlings Conservatory
  - Rogers Mansion
  - Walters Art Museum
  - Washington Monument

- 🚲 Bike Shops**
- Baltimore Bike Works
  - Baynesville Bicycle Services
  - Broadway Bicycle
  - Joe's Bike Shop
  - Joe's Falls Point
  - Light Street Cycles
  - Mr. Bikes
  - Outlaw Bike Shop
  - Performance Bicycle Shop
  - Princeton Sports
  - Sports Authority
  - Velocipede Bike Project

- 🌅 Scenic Viewpoints**
- View all around across harbor and into bay
  - View all around across water
  - View all around from top floor of World Trade Center
  - View all around from top of Belvedere Hotel
  - View north & south from top of Belvedere Hotel
  - View north from Federal Hill to downtown
  - View northeast to downtown
  - View south and west across harbor
  - View south across city to downtown
  - View southeast from Moorish tower to downtown
  - View southeast from Pagoda to neighborhoods and bay
  - View southeast to downtown & bay bridge on clear day
  - View west across St. Mary's Cemetery to TV Hill
  - View west from hill top to forest covered valley

- Routes**
- On Street Bike Facilities  
Includes Bike Lanes, Sharrows, & Signed Routes
  - Routes Commonly Used by Cyclists
  - Shared Use Trail  
Includes Jones Falls Trail, Gwynns Falls Trail, and Herring Run Trail
  - Promenade: Restricted Biking Hours
  - Future Trail
  - Sidepath
  - MTA Bus Routes

- Map Symbols**
- 🚲 Bike Shop
  - ★ Point of Interest
  - 🌅 Scenic Viewpoint
  - 🚏 Light Rail Station
  - 🚇 Metro Station
  - 🚏 MARC Station
  - 🎓 High School
  - 🎓 University / College
  - 🏥 Hospital
  - 🌳 Park
  - 🚌 MTA Bus



# NEW BICYCLE COMMUTER BENEFITS ACT

## Transportation Fringe Benefit for Bike Commuters

Employers may reimburse employees up to \$20 per month, tax free, for "reasonable" expenses related to their bike commute, including equipment purchases, bike purchases, repairs, helmets, and storage if the bicycle is used as a "substantial part" of the commuter's trip to work for the month. If an employee already receives another tax-free commuter benefit for transit, vanpooling or parking, then the benefit is not valid.

Ask your boss how to take advantage of the new Bicycle Commuter Benefit.

Call **410-767-8750** or visit  
[www.commuterchoicemaryland.com](http://www.commuterchoicemaryland.com)



# MARYLAND TRANSIT ADMINISTRATION STORMWATER POLLUTION PREVENTION

## Employee Training

- Train all employees about the importance of pollution prevention
- Train all maintenance employees about their responsibilities to implement the Stormwater Pollution Prevention Plan
- Train employees in applicable BMPs and the proper use of site specific equipment and resources

## Maintaining Your Stormwater Pollution Prevention Plan

- Conduct annual employee training
- Discuss the Stormwater Pollution Plan at staff meetings
  - Changes in BMPs
  - Deficiencies found during inspections and corrective measures
- Maintain Records
  - Keep copies of training attendance rosters
  - Keep maintenance records for stormwater structural controls and onsite treatment systems
  - Copies of inspection reports
- Measure Success Through:
  - Successful inspections through tracking findings and following up on corrective actions
  - Knowledgeable and responsible employees
  - Permit compliance
  - Cleaner facility and environment

## IMPORTANT PHONE NUMBERS

For further information about MTA's Stormwater Program contact:  
**Office of Safety, Quality Assurance & Risk Management**  
**410-454-7140**

To report illegal dumping to storm drains or other Environmental issues or Safety concerns call:  
**Safety and Environmental Hotline**  
**410-454-7150**



**BE ON THE MTA GREEN TEAM –  
HELP MINIMIZE MTA'S IMPACT ON OUR STREAMS,  
RESERVOIRS AND THE CHESAPEAKE BAY**

Brought to you by the Office of Safety, Quality Assurance & Risk Management



YOUR RIDE IS HERE.



Martin O'Malley, Governor

Office of Safety, Quality Assurance and Risk Management

11/09 4K

## What is Stormwater?

Stormwater is rainfall or melting snow/ice that flows overland into the storm sewer system and is discharged to streams, rivers, lakes and bays.

## What is Stormwater Pollution?

Stormwater pollution occurs when rain runoff is contaminated by motor oil, fuel, detergents, trash, sediment, grass clippings, salt, fertilizers or other chemicals or nutrients.

## Why is Stormwater Pollution a Concern?

If you enjoy water sports, hunt, fish or consume seafood Stormwater Pollution can affect you. Every year beaches and shellfish harvest areas are closed because of stormwater polluted with sewage and harmful bacteria.

## What are the Sources of Stormwater Pollution?

### Spilled motor fluids

- Oil
- Hydraulic fluid
- Coolants
- Transmission fluid

### Yard Waste

- Grass clippings
- Leaves
- Compost runoff
- Pet waste

### Improper storage and disposal of hazardous material

- Battery storage (used and new)
- Chemical storage
- Outdoor used parts storage (Yard areas)

### Bulk material storage

- Salt
- Mulch
- Fertilizer
- Compost
- Aggregates

### Sanitary Waste

- Sanitary sewer overflows
- Malfunctioning septic systems

### Agricultural runoff and waste

- Fertilizers
- Feed lot waste
- Soil/sediment

### Vehicle wash water runoff

- Outdoor used parts storage (Yard areas)

## What are the Problems Associated with Stormwater Pollution?

Stormwater pollution affects us all in the following ways:

- Clean up/remediation costs
- Impacts human health
- Recreational beach closures
- Marine life impacts (fish kills)
- Localized flooding from blocked drains

## What are Best Management Practices (BMPs)

Any process, program criteria, operating method, measure, structure or device that controls, prevents, removes or reduces pollution.

### Examples of BMPs:

- Good housekeeping
- On site treatment
- Preventive maintenance
- Visual inspections
- Spill prevention and response procedures
- Sediment and erosion control
- Runoff management
- Employee training
- Record keeping

## What are the Benefits of BMPs

- Prevent violations of environmental regulations
- Reduce clean up costs
- Increase customer and employee safety
- Add intrinsic value to surroundings
- Help reduce or prevent pollution
- Ensure permit/regulatory compliance

## What Comprises a Stormwater Pollution Prevention Plan?

- BMPs
- Spill prevention, control and clean up
- Waste disposal and handling
- Facility and grounds maintenance
- Vehicle maintenance
- Employee training

## How is a Stormwater Pollution Prevention Plan Implemented?

### Spill prevention, control and clean up.

- Monthly facility inspections that include the following:
  - spill containment kits
  - secondary containment
  - parking lot for oil spots from minor leaks
  - dumpsters and scrap bins
  - storm drains/catch basins
- Don't rinse or hose down spills, instead use dry clean up procedures:
  - granular absorbents
  - absorbent pads
  - dry rags
  - mops

### Proper waste disposal and handling.

- Dispose of used absorbents per MTA SOPs
- Outdoor trash containers should be closed when not adding material
- Properly dispose of hazardous waste through MTA waste disposal contractors
  - Do not pour hazardous wastes or hazardous materials down drains
  - Do not place hazardous waste/materials in trash bins or dumpsters
- Do not store retired equipment or vehicles in outdoor yard/parking areas

### Building, grounds and equipment maintenance.

- Do not wash anything over storm drains
- Do not spray off radiators or engine blocks
- Do not hose down shop floors or power wash parking lots or sidewalks with detergents or cleaning solutions
- Do not over fertilize landscaped areas
- Do not pour cleaning solutions or dirty wash water into the streets or paved lot areas
- Inspect and clean stormwater catch basins
- Pick up trash and debris from the exterior lot areas
- Properly operate and maintain on site treatment systems (grit/oil separators)