

## Applicant Attempts to file STA Continuation

Applicant has tried continuously since July 10, 2019 to file the STA Continuation in advance of the end of the STA. Although there were browser issues many had been having the Applicant had no such issues previously. Once browser issues were resolved the Application could still not be filed. Although applicant has tried continuously to file an Extension no response to calls and emails has been received that allowed resolution of the matters. Applicant is therefore filing a new STA request.

Applicant has communication with Munn Reese Associates from early July 2019 and was prepared at this time to file for a continued STA. This due diligence is noted as the STA has now lapsed, despite Applicant attempting to file before the lapse.

## FCC Contact

Called Help Desk Number and received Voice Mail. Left name and phone number and filing problems July 8, 2019.

Called Help Desk number and received voice mail. Left Message and asked for return phone call July 10, 2019

Called CDBS Help Desk number. Left message July 12, 2019.

Called CDBS Help Desk. Left Message July 15, 2019.

Called Help Desk and received Voice Mail

MARTIN HENSLEY (hensleym31@aol.com)To:cdbshelp

Details WED July 24,2019 2:21PM

Hello,

Martin Hensley with New Beginnings Movement. We cannot properly login to CDBS. Tried several browsers including Internet Explorer, an older Firefox, etc.

When I attempt to click on an application in either menu I get an activity timeout that I copied to a pdf file so you may see. When I try to do account maintenance I am sent back to the login page. In all the browsers I have tried. FRN is 0027362201 .

I have left phone messages for 2 weeks. No reply or callback. Can you please help? I have applications that need to be filed including an STA renewal. Hate to wait to the last minute. My direct cell is 317 448 0973.

Martin Hensley

MARTIN HENSLEY (hensleym31@aol.com)To:CDBShelp

Details July 25, 2019 7:54AM

Hello,

I have CP applications and STA continuations I need to file. I keep getting the attached Invalid Session Message anytime I enter the CDBS and try to access any application or attempt to switch to Non Form filings. I have tried multiple browsers including Firefox (older version), Internet Explorer (any version), and Chrome.

Other Licensees are having the same issue. I have called and left messages, no returned call. I have emailed with no response. Can anyone help?

Martin Hensley  
New Beginnings Movement Inc.

MARTIN HENSLEY July 29,2019

(hensleym31@aol.com)To:james.bradshaw Details

Mr. Bradshaw,

We discovered that even Internet Explorer would not allow access to CDBS and have a modified older Internet Explorer to allow access to CDBS.

I have previously provided a help request as the authorization for WTRE FM Greensburg is not recognized by CDBS as an Authorization. We cannot file a License to cover.

In addition, an extension of the STA for WRFM FAC ID 1724 cannot be filed as the CDBS does not recognize the file BSTA 20190122AAE.

We had the filing information ready several weeks ago however had not been able to even access CDBS. The most current STA expired yesterday, the first day we had been able to access CDBS, although it would not accept the filing. We have emailed the helpdesk however had not had any response. Anything you can do to assist is most appreciated.

Martin Hensley  
3174480973

MARTIN HENSLEY (hensleym31@aol.com)To:Dale.Bickel

Details July 30,2019

Mr Bickel,

That is correct. Since July 10 we have been attempting to file. We had issues with access to CDBS which we directed to the help desk and never received a callback or returned email until yesterday. Tung Boi called and provided your name as a contact for cdbS matters.

Once we were able to access cdbS using the BSTA-20190110AAC file number the system as with other applications does not recognize the file as being valid. I had sent a separate email to you about WRFM before.

Martin Hensley

-----Original Message-----

From: Dale Bickel <[Dale.Bickel@fcc.gov](mailto:Dale.Bickel@fcc.gov)>

To: MARTIN HENSLEY <[hensleym31@aol.com](mailto:hensleym31@aol.com)>

Sent: Tue, Jul 30, 2019 11:07 am

Subject: WRFM

Let's keep these issues separate. Otherwise we will lose track of the individual problems.

For WRFM, you should be referring to BSTA-20190110AAC, to seek an extension of that STA.

**From:** MARTIN HENSLEY <[hensleym31@aol.com](mailto:hensleym31@aol.com)>  
**Sent:** Tuesday, July 30, 2019 10:58 AM  
**To:** Dale Bickel <[Dale.Bickel@fcc.gov](mailto:Dale.Bickel@fcc.gov)>  
**Subject:** Re: WTRE FM BPED 20181106ABI

[...] I am still unable to file the STA request for WRFM Muncie IN FAC ID 1724 and get this message:

## **Federal Communications Commission Applications**

**Account number: 428117**

### **Errors:**

**The File Number entered is not appropriate for an Extension of Engineering STA. Make sure that you enter the File Number of an original Engineering STA, not a previous extension or a Legal STA.**