

Subject: Another station interfering with your local station
From: Joanna Sylvester<joanna_sylvester@yahoo.com>
Date: 3/26/2014 8:01 PM
To: loism@csnradio.com

(Sent through contact form at csnradio.com/contact)

contactFileField1:

recipient: Lois Mills

contactName: Joanna Sylvester

contactEmail: joanna_sylvester@yahoo.com

subject: Another station interfering with your local station

message: I listen \To every Man an Answer\ on 89.7 FM W209BL on my way home from work. I work in Decatur AL and live in Huntsville AL. At different times on my way home another station overlaps. I think it is called KLOVE. About half of the drive KLOVE over takes it completely. Also when in Huntsville 89.7 FM W209BL along I-565 the station is completely fuzzy near the Space and Rocket Center and along Redstone Arsenal military base. I don't know if you can fix these problems but I hope so. It is amazing how much I learn from that show. I really depend on it.

Form 2000E – Media (General) Complaint

Consumer's Information:

First Name: Sue Last Name: Aplin

Company Name: N/A
(Complete only if you are filing this complaint on behalf of a company or an organization.)

Street Address or Post Office Box Number: 913 Cassandra Ave SE

City: Huntsville State: Al Zip Code: 35802

Telephone Number (Residential or Business): (256) 881-3535 Ext: —

E-mail Address: seaplin@gmail.com

*** ANSWER EACH QUESTION THAT APPLIES TO YOUR SPECIFIC COMPLAINT ***

1. What is the name of the company that is the subject of your complaint?

2. If your complaint is about a radio or television station, provide the following information:
 - a. Station call sign (e.g., "KDID," "WZUF," "KDIU-FM," "WZUE-TV"): W209BL
 - b. Radio station frequency (e.g., "1020" or "88.5"): 89.7 or TV channel (e.g., "13"): _____
 - c. Station location: City: _____ State: _____
3. If you are complaining about a cable or satellite operator (e.g., Comcast, Time Warner, DirecTV), provide the following information:
 - a. Operator name: _____
 - b. Operator location: City: _____ State: _____
4. If you are complaining about a particular program, provide the following information:
 - a. Network: _____
 - b. Program name: _____
 - c. Date of program (mm/dd/yyyy): ____/____/____/
 - d. Time of program: ____ AM ____ PM
5. Provide the details of your complaint, including the time, date and nature of any conduct or activity complained of and identifying information for companies, institutions or individuals involved (if not already described above):
 - a. Date (mm/dd/yyyy): ____/____/____/ Every day of the week
 - b. Time: ____ AM ____ PM all throughout the day & evening
 - c. I live in southeast Huntsville. When driving on Whitesburg, On heading north, from Four Mile Post northward I get static and what seems like interference from another radio station but I don't know which one. Also when driving north on Memorial Parkway (U.S. 231) from Governors Dr. northward the same static and interference occurs. I can't listen to 89.7 anywhere in north Huntsville.

Form 2000E – Media (General) Complaint

You may submit this form over the Internet at <http://esupport.fcc.gov/complaints.htm> , by e-mail to fccinfo@fcc.gov, by fax to 1-866-418-0232, or by postal mail to:

Federal Communications Commission
Consumer & Governmental Affairs Bureau
Consumer Complaints
445 12th Street, SW
Washington, D.C. 20554

In addition, you may submit your complaint over the telephone by calling 1-888-CALL-FCC or 1-888-TELL-FCC (TTY). If you choose to submit your complaint over the telephone, an FCC customer service representative will fill out an electronic version of the form for you during your conversation. If you have any questions, feel free to contact the FCC at 1-888-CALL-FCC or 1-888-TELL-FCC (TTY).

FCC NOTICE REQUIRED BY THE PAPERWORK REDUCTION ACT AND THE PRIVACY ACT

The Federal Communications Commission is authorized under the Communications Act of 1934, as amended, to collect the personal information that we request in this form. This form is used for complaints that involve media (general). The public reporting for this collection of information is estimated to average 30 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, OMD-PER, Paperwork Reduction Project (3060-0874), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to PRA@fcc.gov. PLEASE DO NOT SEND YOUR COMPLETED FORMS TO THIS ADDRESS.

Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0874.

In addition, the information that consumers provide when filling out FCC Form 2000 is covered by the system of records notice, FCC/CGB-1, Informal Complaints and Inquiries File (Broadcast, Common Carrier, and Wireless Telecommunications Bureau Radio Services). The Commission is authorized to request this information from consumers under 47 U.S.C. 206, 208, 301, 303, 309(e), 312, 362, 364, 386, 507, and 51; and 47 CFR 1.711 *et seq.*

Under this system of records notice, FCC/CGB-1, the FCC may disclose information that consumers provide as follows: when a record in this system involves a complaint against a common carrier, the complaint is forwarded to the defendant carrier who must, within a prescribed time frame, either satisfy the complaint or explain to the Commission and the complainant its failure to do so; where there is an indication of a violation or potential violation of a statute, regulation, rule, or order, records from this system may be referred to the appropriate Federal, state, or local agency responsible for investigating or prosecuting a violation or for enforcing or implementing the statute, rule, regulation, or order; a record from this system may be disclosed to a Federal agency, in response to its request, in connection with the hiring or retention of an employee, the issuance of a security clearance, the reporting of an investigation of an employee, the letting of a contract, or the issuance of a license, grant or other benefit; a record on an individual in this system of records may be disclosed, where pertinent, in any legal proceeding to which the Commission is a party before a court or administrative body; a record from this system of records may be disclosed to the Department of Justice or in a proceeding before a court or adjudicative body when: (a) the United States, the Commission, a component of the Commission, or, when represented by the government, an employee of the Commission is a party to litigation or anticipated litigation or has an interest in such litigation, and (b) the Commission determines that the disclosure is relevant or necessary to the litigation; a record on an individual in this system of records may be disclosed to a Congressional office in response to an inquiry the individual has made to the Congressional office; a record from this system of records may be disclosed to GSA and NARA for the purpose of records management inspections conducted under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall not be used to make a determination about individuals.

In each of these cases, the FCC will determine whether disclosure of the information in this system of records notice is compatible with the purpose for which the records were collected. Furthermore, information in this system of records notice is available for public inspection after redaction of information that could identify the complainant or correspondent, *i.e.*, name, address and/or telephone number.

THE FOREGOING NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507 AND THE PRIVACY ACT OF 1974, PUBLIC LAW 93-579, DECEMBER 31, 1974, 5 U.S.C. SECTION 552a(e)(3).

----- Original Message -----

Subject:Huntsville AI interface

Date:Wed, 30 Apr 2014 08:18:17 -0500

From:Ann Bathew <annbathew@gmail.com>

To:feedback@csnradio.com

I do experience quite a bit of feedback from another radio station. I notice it more when I'm in my car traveling north-south direction.

Hope this helps!

Subject: Re: Huntsville AL interference 89.7

From: "Karen Maloy, CPLC" <kmaloy@mbsuccessstrategies.org>

Date: 4/30/2014 10:00 AM

To: "Lois Mills" <loism@csnradio.com>

I'm sorry. I think it may be KLOVE.

Greetings Karen:

Thank you for answering our email. Whether you are trying to listen to KRLE

(KLOVE) a full power station coming in from the south or are a CSN listener

experiencing interference from KRLE in and around Huntsville - we appreciate

your contacting us. Can you send a short email telling the specific area's that

you hear the interference. CSN would like to change our frequency at the FCC to

remedy the interference.

Blessings in Jesus,

FCC Application Engineering

CSN Radio

PO Box 391

Twin Falls, ID 83303

(208)734-6633 ext 206

On 4/24/2014 8:15 AM, Feedback wrote:

----- Original Message -----

Subject: Radio Station Feedback

Date: Thu, 24 Apr 2014 09:01:22 -0500

From: MBSuccess@karenmaloy.org

To: feedback@csnradio.com

Dear Sirs

I am sending this email in response to your request. I currently

reside in Huntsville AL, and I get feedback on your station.

Thanks - Karen

Minister Karen Maloy, Ed.S, CPLC
Life Empowerment Coach
MB Success Strategies
PO Box 12854
Huntsville, AL 35815
(315) 657-3648/(256) 886-6816
Discover - Transform -Emerge!