

From: Alyx Wallace alyx@wallacetower.com 
Subject: Fwd: RE: [External] Wallace Tower Specialists Company Avetta ID: 104219 // RE: - Avetta ID 104219
Date: December 13, 2023 at 3:24 PM
To: Josh Weiss jweiss@arkmulticasting.com, Caleb Weiss cweiss@arkmulticasting.com, Eric Campbell ecampbell@saigrp.com, Wesley Wallace wesley@wallacetower.com



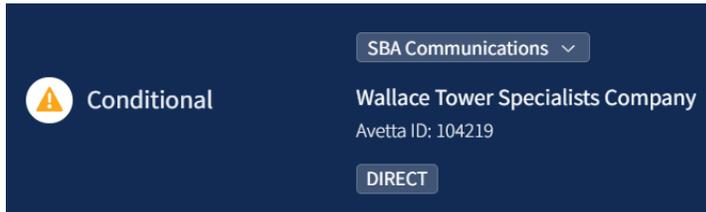
Thank goodness!

Sent from my iPhone

Begin forwarded message:

Hi Alyx,

Thank you for submitting supporting documentation and addressing the elevated EMR rating. The Corrective Action / Preventive Action letter (CAPA) was reviewed and accepted. A variance was granted, and WTSC is now on a Conditional Approved status for SBA in Avetta:



The screenshot shows a dark blue notification card. At the top right, there is a dropdown menu labeled 'SBA Communications'. On the left, there is a yellow warning triangle icon next to the word 'Conditional'. In the center, the text reads 'Wallace Tower Specialists Company' and 'Avetta ID: 104219'. At the bottom right, there is a button labeled 'DIRECT'.

The EMR variance is valid until the next annual update. During the annual Update, all suppliers accounts are automatically tasked with new submittals of safety related documentation and metrics for the previous year. I am confident the EMR rating will continue to go downward based on the actions taken and described on the CAPA. If the variance needs to be extended further, we will revisit at the time. Wallace Tower Specialists Company may now submit NTP requests and access SBA sites, after obtaining the approved NTP from our SBA's Tower Network Operation team.

Best regards,

Raul Avila, CHST
Senior Contractor Safety Specialist

310.850.7499 + C

From: alyx@wallacetower.com <alyx@wallacetower.com>
Sent: Wednesday, December 13, 2023 12:07 PM
To: Raul Avila <RAvila@sbsite.com>
Cc: Alissa Conroy <aconroy@sbsite.com>; rcopolla@sbsite.com; Nick Wilkerson <NWilkerson@sbsite.com>; 'Wesley Wallace' <wesley@wallacetower.com>
Subject: [External] RE: Wallace Tower Specialists Company Avetta ID: 104219 // RE: - Avetta ID 104219

Hello Raul,

I noticed this morning that a variance was placed on the safety manual for the next 30 days while under review so our compliance won't be affected.

I also noticed that there was a temporary variance placed on our EMR, until April of next year.

I am attaching a corrective action letter to this e-mail on what caused our EMR to be higher than the industry standard, as well as what measures have been implemented and what our intentions are moving forward, in hopes that this variance will be extended indefinitely.

If I need to send this elsewhere, please let me know.

Otherwise, thank you for your assistance and consideration regarding this matter.

Alyx

Wallace Tower Specialists

870-322-7160

From: Wesley Wallace wesley@wallacetower.com 

Subject: Re: ARK - SAI Updates on SBA Sites

Date: October 31, 2023 at 1:42 PM

To: Eric Campbell ecampbell@saigrp.com, alyx@wallacetower.com, Josh Weiss jweiss@arkmulticasting.com, Caleb Weiss cweiss@arkmulticasting.com



PLEASE CONFIRM RECEIPT OF THIS E-MAIL. THANKS.

Hey Everyone,

Same problems, different day... Avetta loves to throw poop in the fan.

Avetta... the solution to all tower owners problems... yet always creating more problems.

So they finally did their job and went to “approve” us (The last 3% that I mentioned), and as it turns out... the 3% was them waiting to review our safety manual. Why they waited for 2 months to do it, I’ll never know. Anyway, our “safety manual” Alyx uploaded to them was one that we had created in the past. It is around 25 pages long... Someone at Avetta denied it... he said it wasn’t a “comprehensive” safety manual. Alyx asked what would be considered “comprehensive” and he said most manuals are 150-600 pages long.

The SUPER FRUSTRATING thing is... they had 2 months to figure this out and deny us then. We would be already approved if we could have put this fire out 2 months ago. I would think that they would expedite handling our account after their lack of performance in the past.

So we are now currently speaking to our safety company to get one ordered “off the shelf” I presume. We are going to “put this fire out” very quickly and get this manual... and then I am going to put the heat on them for putting us in this situation.

Thanks,

Wesley L. Wallace, Owner

Wallace Tower Specialists Company

P. O. Box 151 (Mailing address)

1509 East Main Street (Shipping address)

Franklin, Arkansas 72536

(800) 292-7181 - Office

(888) 693-7329 - Fax

(870) 710-1844 - Cellphone

www.wallacetower.com

From: Eric Campbell

Sent: Tuesday, October 24, 2023 02:48 PM

To: alyx@wallacetower.com ; 'Wesley Wallace' ; 'Josh Weiss' ; 'Caleb Weiss'

Subject: Re: ARK - SAI Updates on SBA Sites

If you could, also ask if they can provide a summary of their process so we can provide the same to the FCC.

Please make them aware that the FCC is monitoring these installs, and we have to provide a timeliness when our timeline is pushed outside of the norm.

Hopefully, that will help advance these audits.

hopefully, that will help advance these audits.

Eric Campbell
617-543-0003

From: alyx@wallacetower.com <alyx@wallacetower.com>
Sent: Tuesday, October 24, 2023 3:19:14 PM
To: 'Wesley Wallace' <wesley@wallacetower.com>; Eric Campbell <ecampbell@saigrp.com>; 'Josh Weiss' <jweiss@arkmulticasting.com>; 'Caleb Weiss' <cweiss@arkmulticasting.com>
Subject: RE: ARK - SAI Updates on SBA Sites

I just wanted to give you all an additional update. I called Avetta once Wesley told me about these most recent e-mails from Josh/Eric. The man I spoke to was apologetic and said he was going to reach out directly to the person who is taking care of our "audit." He also told me he shows record of where I contacted about this latency in their processing two different times in August, two in September, and two this month. I have stayed on top of it as much as possible and having to submit everything required so far to then be sitting at 97% for two months is frustrating, to say the least. I apologize that it isn't complete, but the ball has been out of my court for some time now. Aside from him offering to contact our auditor directly (which I have already personally done in the past), he gave me the general e-mail for their Audit Dept., which I am going to inquire with as soon as I am finished with this e-mail. If I find anything out before any of you, I will be sure to let everyone know so we can proceed. I know this is frustrating for you all too, but hopefully the ball is rolling in the right direction now...

Please let me know if you need anything else.

Thank you!
Alyx

Wallace Tower Specialists
870-322-7160

From: Wesley Wallace <wesley@wallacetower.com>
Sent: Tuesday, October 24, 2023 2:05 PM
To: Eric Campbell <ecampbell@saigrp.com>; Josh Weiss <jweiss@arkmulticasting.com>; Caleb Weiss <cweiss@arkmulticasting.com>
Cc: Alyxandra Wallace <alyx@wallacetower.com>
Subject: Re: ARK - SAI Updates on SBA Sites

Hey Everyone,

The ONLY thing (That I know of / Been asked to do concerning) we are waiting on is Avetta!

This is SO frustrating!!! We paid thousands of dollars to re-enroll in Avetta MONTHS ago.

Since then, we have sent them e-mail after e-mail, call after call... only to log in and still see 97% complete with the remaining 3% being up to them... their "review" as they put it.

Someone there is not doing their job and we are paying for it. We are

Someone there is not doing their job and we are paying for it. We are investigating ways of contacting someone there... other than the one(s) we are waiting on... anyone who will listen and make a difference.

Sincerely,
Wesley L. Wallace, Owner
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From: Eric Campbell
Sent: Tuesday, October 24, 2023 12:52 PM
To: Josh Weiss ; Caleb Weiss ; Wesley Wallace
Subject: Re: ARK - SAI Updates on SBA Sites

The permitting is complete but to my knowledge the construction completion is pending Wesley's certification completion to build on SBA towers.

Eric Campbell
617-543-0003

From: Josh Weiss <jweiss@arkmulticasting.com>
Sent: Tuesday, October 24, 2023 1:36:37 PM
To: Eric Campbell <ecampbell@saigrp.com>; Caleb Weiss <cweiss@arkmulticasting.com>; Wesley Wallace <wesley@wallacetower.com>
Subject: Re: ARK - SAI Updates on SBA Sites

I thought this already was completed?

Josh

Sent from my iPhone

On Oct 24, 2023, at 8:30 PM, Eric Campbell <ecampbell@saigrp.com> wrote:

The city approved the install. Wesley needs to complete their Avetta certification to build on SBA sites. Once he is certified I can get the Notice to Proceed from SBA.

Eric Campbell
617-543-0003

011 010 0000

From: Josh Weiss <jweiss@arkmulticasting.com>
Sent: Tuesday, October 24, 2023 12:18:28 PM
To: Eric Campbell <ecampbell@saigrp.com>
Subject: Re: ARK - SAI Updates on SBA Sites

How soon before you think we can get Shreveport installed?

--
Joshua Weiss
Co-founder & CEO



ARK Multicasting, Inc.
P.O. Box 4655
Cedar Hill, TX 75106
o: 972.293.2256
c: 469.964.9077
e: jweiss@arkmulticasting.com

www.ARKmulticasting.com

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On Oct 20, 2023, at 7:25 AM, Eric Campbell
<ecampbell@saigrp.com> wrote:

Please see the updates below:

Melbourne, FL – Brandon Enterprises filed the permit. Welsey is working on SBA Avetta approval so I can get the NTP from SBA.

DeSoto-Shreveport LA – Welsey is working on SBA Avetta approval so I can get the NTP from SBA.

3 Mile Grand Rapids MI – SBA application on HOLD. Need antenna loading to match ARK & SBA lease exhibit (SBA Action Item). Then, SBA will provide the amendment.

Wadena, MN – SBA pushed back on the application and

Wadena, MN – SBA pushed back on the application and wanted the antenna mount specifications. I got this from Dielectric after a delay in providing it. When the project returns to the SBA portal, I can finalize the application and get a lease amendment.

International Falls –The city of International Falls said no building permit was required. Welsey is working on SBA Avetta approval so I can get the NTP from SBA. SBA NTP.

Sacrifice Cliff MT – We need to run a new structural using the vertically stacked antennas to see if the tower will require modifications or seek another tower site. No permit is required if the tower passes the structural.

N. Platte NB – Need SBA update on the shelter rehab. I'm unsure if my SBA contact left the company, as his mobile number is no longer in use.

Eric Campbell
617-543-0003

From: Josh Weiss <jweiss@arkmulticasting.com>
Sent: Thursday, October 19, 2023 4:26 PM
To: Eric Campbell <ecampbell@saigrp.com>
Subject: Re: ARK - SAI Updates on SBA Sites

Can you explain more on Wadena?

--
Joshua Weiss
Co-founder & CEO

ARK Multicasting, Inc.
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Cedar Hill, TX 75106
o: 972.293.2256
c: 469.964.9077
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On Aug 9, 2023, at 9:36 AM, Eric Campbell
<ecampbell@saigrp.com> wrote:

Good Morning. I thought I would provide a quick Action Item list to keep us focused on

what is needed.

Melbourne, FL – Brandon Enterprises filed the permit. ([County Action Item](#))

DeSoto-Shreveport LA – Building Permit submitted, pending feedback. ([City Action Item](#))

3 Mile Grand Rapids MI – Amended SBA application for loading to match ARK & SBA lease exhibit ([SBA Action Item](#))

Wadena, MN – I need to finalize loading with SBA to issue a Lease Amendment ([My Action Item](#)).

International Falls – Contact the city for Permit approval and get SBA NTP. ([My Action Item](#))

Sacrifice Cliff MT – We need to determine if we will proceed with the current tower and see if the tower will require modifications or seek another tower site. I would recommend moving forward with a new mount and see since we have invested the funds so far here. ([Action Item ARK](#)).

N. Platte NB – SBA to determine if the shelter is a tear-down or rebuildable. ([Action Item SBA](#))

Eric H Campbell

<image001.jpg>

12 Industrial Way
Salem NH 03079
ecampbell@saigrp.com
M: 617.543.0003

IMPORTANT: The contents of this email and any attachments are confidential. They are intended for the named recipient(s) only. If you receive this email by mistake, please notify the sender immediately and do not disclose the contents to anyone or make copies thereof.



From: Wesley Wallace wesley@wallacetower.com
Subject: Re: MyGovernmentOnline - Your application cannot be processed by the jurisdiction Shreveport
Date: September 15, 2023 at 10:22 AM
To: Eric Campbell ecampbell@saigrp.com, CWeiss@ARKMulticasting.com cweiss@arkmulticasting.com, jweiss@ARKMulticasting.com jweiss@arkmulticasting.com
Cc: alyx.wallace@gmail.com, Tara Hamilton russtara@hotmail.com, Kyle Quillman kyle.s.quillman@gmail.com, Ean Burchett eanmm1993@gmail.com

Hey Everyone,

Here is an update on what is happening on our end.

We are still waiting on Avetta to do the review / audit... which is a formality. They are overloaded. According to them, it is 97% done, with the remaining 3% being the review.

Kyle has taken his NWSA exam and passed. Ean is scheduled to take his this coming Monday.

After Ean passes, within 10 days I will be sending Kyle and Ean to Dallas, Texas to take the practical exam.

I apologize for this taking as long as it has, but with workload, the two foreman being on jobsites, and testing dates and schedules, it has been difficult. We are almost there!!

Have a great weekend!

Sincerely,
Wesley L. Wallace, Owner
Wallace Tower Specialists Company
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1509 East Main Street (Shipping address)
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From: Eric Campbell
Sent: Wednesday, September 6, 2023 01:16 PM
To: 'Wesley Wallace' ; CWeiss@ARKMulticasting.com ; jweiss@ARKMulticasting.com
Cc: alyx.wallace@gmail.com ; Tara Hamilton ; Kyle Quillman ; Ean Burchett
Subject: RE: MyGovernmentOnline - Your application cannot be processed by the jurisdiction Shreveport

Thanks, Wesley. I'm trying to get International Falls, MN, permitting done as well.

Eric Campbell
617-543-0003

From: Wesley Wallace <wesley@wallacetower.com>
Sent: Wednesday, September 6, 2023 8:57 AM
To: Eric Campbell <ecampbell@saigrp.com>; CWeiss@ARKMulticasting.com; jweiss@ARKMulticasting.com

Cc: alyx.wallace@gmail.com; Tara Hamilton <russtara@hotmail.com>; Kyle Quillman <kyle.s.quillman@gmail.com>; Ean Burchett <eanmm1993@gmail.com>
Subject: Re: MyGovernmentOnline - Your application cannot be processed by the jurisdiction Shreveport

Hey Everyone,

We are making progress. As far as I know, Avetta is done.

The NWSA exams are coming along also and scheduling is taking place.

Thanks,
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From: Wesley Wallace
Sent: Wednesday, August 9, 2023 07:06 PM
To: Wesley Wallace ; Eric Campbell ; CWeiss@ARKMulticasting.com ; jweiss@ARKMulticasting.com
Cc: alyx.wallace@gmail.com ; Tara Hamilton ; Kyle Quillman ; Ean Burchett
Subject: Re: MyGovernmentOnline - Your application cannot be processed by the jurisdiction Shreveport

Hey Josh,

There are two exams to get the certification. A written exam and a practical exam.

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I am sending my top two foremen for this and between taking them off jobsites and making all of this happen, it is daunting.

Thanks,
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From: Wesley Wallace
Sent: Wednesday, August 9, 2023 06:29 PM
To: Eric Campbell ; CWeiss@ARKMulticasting.com ; jweiss@ARKMulticasting.com
Cc: alyx.wallace@gmail.com ; Tara Hamilton ; Kyle Quillman ; Ean Burchett
Subject: Re: MyGovernmentOnline - Your application cannot be processed by the jurisdiction Shreveport

Hey Joshua,

As of this moment, I don't think it will be that long. I will have an answer from an examiner by the end of the day Friday on when we can be scheduled. As soon as I find out, I will let you know.

I will do all I can to take care of it as soon as possible.

Thanks,
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Does that mean that the earliest you could do the Shreveport install is a month out?

--
Joshua Weiss
Co-founder & CEO

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Subject: Re: MyGovernmentOnline - Your application cannot be processed by the jurisdiction Shreveport

Hey Josh,

I had to reply to a different e-mail. For some reason, my computer doesn't trust your "digital signature" and I cannot reply to a message from you.

We are completely done with enrolling in Avetta.

Out of 30 points that must turn green to be approved, 29 of them are green. We are now waiting on Avetta / SBA to formally approve us... which is just a formality.

We will be scheduling the NWSA classes within 2 weeks and should have the certifications in 3 – 4 weeks.

Thanks,
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Subject: FW: MyGovernmentOnline - Your application cannot be processed by the jurisdiction Shreveport

FYI – Shreveport LA does not require any permits so we can move forward with the SBA NTP.

Eric Campbell
617-543-0003

From: no-reply@mygovernmentonline.org <no-reply@mygovernmentonline.org>
Sent: Wednesday, August 9, 2023 3:25 PM
To: Eric Campbell <ecampbell@saigrp.com>
Subject: MyGovernmentOnline - Your application cannot be processed by the jurisdiction Shreveport

MvGovernmentOnline.ora

Your Application #APP-50652, 2002 DeSoto Street , Shreveport LA 71103 cannot be processed by the jurisdiction Shreveport.

The jurisdiction added the following comments:

NO BUILDING PERMIT REQUIRED FOR THIS JOB.

Please login to the Customer Portal at MyGovernmentOnline.org to review your application request.



From: Wesley Wallace wesley@wallacetower.com
Subject: Re: MyGovernmentOnline - Your application cannot be processed by the jurisdiction Shreveport
Date: October 5, 2023 at 2:56 PM
To: Wesley Wallace wesley@wallacetower.com, Eric Campbell ecampbell@saigrp.com, CWeiss@ARKMulticasting.com
cweiss@arkmulticasting.com, jweiss@ARKMulticasting.com jweiss@arkmulticasting.com
Cc: alyx.wallace@gmail.com, Tara Hamilton russtara@hotmail.com, Kyle Quillman kyle.s.quillman@gmail.com, Ean Burchett
eanmm1993@gmail.com

Hello All,

Kyle and Ean have both passed their NWSA Practical Exam in Dallas, Texas.

As far as I know, there is nothing more needed from us to begin work / scheduling.

Thanks,
Wesley L. Wallace, Owner
Wallace Tower Specialists Company
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Subject: Re: MyGovernmentOnline - Your application cannot be processed by the jurisdiction Shreveport

NWSA Testing is scheduled for October 3rd (2 Weeks).

Thanks,
Wesley

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To: Eric Campbell ; CWeiss@ARKMulticasting.com ; jweiss@ARKMulticasting.com
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Co-founder & CEO

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1509 East Main Street (Shipping address)
Franklin, Arkansas 72536
(800) 292-7181 - Office
(888) 693-7329 - Fax
(870) 710-1844 - Cellphone
www.wallacetower.com

From: Eric Campbell
Sent: Wednesday, August 9, 2023 02:31 PM
To: CWeiss@ARKMulticasting.com ; jweiss@ARKMulticasting.com
Cc: Wesley Wallace ; alyx.wallace@gmail.com
Subject: FW: MyGovernmentOnline - Your application cannot be processed by the jurisdiction Shreveport

FYI – Shreveport LA does not require any permits so we can move forward with the SBA NTP.

Eric Campbell
617-543-0003

From: no-reply@mygovernmentonline.org <no-reply@mygovernmentonline.org>
Sent: Wednesday, August 9, 2023 3:25 PM
To: Eric Campbell <ecampbell@saigrp.com>
Subject: MyGovernmentOnline - Your application cannot be processed by the jurisdiction Shreveport

MyGovernmentOnline.org

Your Application #APP-50652, 2002 DeSoto Street , Shreveport LA 71103 cannot be processed by the jurisdiction Shreveport.

The jurisdiction added the following comments:

NO BUILDING PERMIT REQUIRED FOR THIS JOB.

Please login to the Customer Portal at MyGovernmentOnline.org to review your application request.

