

Wallace Tower Specialists Company

Tower and Antenna Maintenance and Erection
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"Your one-stop source for experienced, honest, and professional tower and antenna service"

October 24th, 2023

ARK Multicasting, Incorporated
P. O. Box 4655
Cedar Hill, Texas 75106

Ref: Delays in our schedule

Dear Joshua,

We regret that it has taken this long to get to this point.

Back in May of 2023, I received an e-mail from Eric Campbell that advised me of the requirements set forth by SBA for contractors to be approved to work on their towers.

Specifically, two of the requirements that we had to meet were enrolling with Avetta, which is basically a site that ensures that the Contractor is legitimate, insured, and established. The other of the two was a requirement that at least one man on any jobsite and 25% of the Contractors workforce had an NWSA (National Wireless Safety Alliance) certification. It has always been a priority that all of my employees have climbing / rescue certifications, however this is something "new" and it is also the first time in 34 years of being in business that I have been asked for it.

We immediately began re-enrolling in Avetta (We were enrolled years ago). I also began making calls and investigating what I needed to do to get the NWSA certifications for my two foremen.

We succeeded (Somewhat) with getting the Avetta enrollment taken care of within a couple of weeks. As of today's date, we are still waiting on them to "review" the application, which is a formality. We have sent them e-mail after e-mail and called them multiple times, only to log in and still see 97% complete with the remaining 3% being up to them... their "review" as they put it. My daughter called them today and said the man she spoke to was apologetic and said he was going to reach out directly to the person who is taking care of our "audit." He also said that he shows record of where we have contacted them about this latency in their processing two different times in August, two times in September, and two time this month. He gave us the general e-mail for their Audit Department, in whom we have already inquired with. I truly believe that we are getting some traction now and it should be settled before the end of the week.

Concerning the NWSA certifications, there are many requirements to take the written exam and most peoples living rooms don't meet the requirements. The tests had to be scheduled around my Foremen's schedule out on the road, which was difficult as we are busy and had many jobs scheduled. Once they had passed their written test, we were only halfway there as there was a practical exam that we had to schedule and then drive to Dallas, Texas to take. We went through the same scenario with trying to schedule around my Foremen's schedule out on the road. In all of this "scheduling", it wasn't as easy as me calling the Testing Facility and telling them when we can make it. Both their schedule and our schedule had to "align" to make it happen. Even though I made it a priority to get the certifications, all of this took a while to make happen. They took and passed their practical exam on October 3rd, 2023.

We are now scheduling the contracted installs for ARK Multicasting on behalf of Edge Spectrum, Incorporated.

Sincerely,

A handwritten signature in black ink, appearing to read "Wesley L. Wallace". The signature is fluid and cursive, with a large initial "W" and "L".

Wesley L. Wallace, Owner
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