
From: mfaulkenberry@ctctower.com
Sent: Friday, March 13, 2020 4:52 PM
To: Todd Jackson; jking@ctctower.com
Subject: Coast to Coast Field Service

March 13, 2020

Dear Customers and Vendors,

753 Arrowhead Road
Waxahachie, Texas 75167 <http://ctctower.com> Office: 972-923-9504
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Along with the rest of the country we have been watching the developments of the coronavirus in the United States. Due to how rapidly things are changing I have decided to recall our crews and suspend field service for approximately two weeks. I am aware that the pandemic will not be resolved in the next few weeks. However, with the situation changing almost hourly at this time, I feel that pausing field operations for a couple of weeks will allow us to receive reliable information on how we should move forward in our jobs.

Right now there is a lot of emphasis being put on essential vs nonessential travel, employees that can work from are working home, and we should all practice social distancing. Our field service personnel obviously cannot work from home, but that does not mean their safety is less important than someone's safety that can work from home. Additionally, our field service employees travel 40-50,000 miles a year from site to site, which not only increases their potential exposure to the virus, it also increases the potential for our people to spread the virus to others, which is something everyone should also be concerned with. As everyone knows, several of the tower workers in the country rely on hotels for lodging and restaurants for food every day, which makes it difficult to control who you come in contact with.

The field service pause is going to impact our already strained repack schedule. We will be working on the schedule over the coming days and will be reaching out to each customer with schedule developments on their projects.

I apologize in advance for the inconvenience this is going cause some of our customers, but we have to put the safety of our employees' above the repack schedule.

Thanks,

M. Todd Jackson, President

Coast to Coast Tower Service, Inc.
753 Arrowhead Road
Waxahachie, TX 75167

(972) 923-9504 - Office
(214) 251-8050 - Direct Phone

Thank you,

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