

The Law Office of

**Dan J. Alpert**

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(703) 243-8690

(703) 243-8692 (FAX)

September 25, 2017

Ms. Marlene Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> St., SW  
Washington, DC 20554

**Re: W228DF, Orlando, FL  
File No. BLFT-20170320AAH  
Facility ID No. 156373**

**Interference Complaint**

Dear Ms. Dortch:

Elohim Group Corporation (“Elohim”), by its attorney, hereby responds to the Commission’s Letter dated August 24, 2017 issued by James D. Bradshaw, Deputy Chief, Audio Division, Media Bureau (“Letter”). In an Interference Complaint filed on June 28, 2017 by Bible Broadcasting Network, Inc. (“BBN”), it was alleged that Station W228DF was causing interference to FM Translator W228BK. The Letter required Elohim to investigate each claim of interference, and to provide a detailed Report concerning steps taken to eliminate any such interference. This letter, and the accompanying materials, provides that Report.

A total of four complaints were filed as a part of the Interference Complaint submitted by BBN. Those were filed by Fanchao Yi, Barbara Snyder, Rita Evans, and Vivian A. Watson. Each complaint is addressed individually below:

Fanchao Yi. See Attachment 1. No telephone number was provided in the Interference Complaint for Fanchao Yi. A letter there was sent to Mr. Yi. Mr. Yi responded by email and indicated that he wished only to communicate with W228DF by email. A response was sent, explaining that W228DF wished to work with him to resolve any interference that may exist. Although Mr. Yi indicated interference is occurring, four attempts have been made to obtain more information concerning the nature of the interference and on what equipment the interference is occurring. Mr. Yi has stopped responding to inquiries sent by W228DF’s representatives.

Therefore, W228DF has responded to this complaint to the full extent that it is capable. Under Section 74.1203(b) of the Commission’s Rules:

If a complainant refuses to permit the FM translator or booster licensee to apply remedial techniques which demonstrably will eliminate the interference without

impairment to the original reception, the licensee of the FM translator or booster station is absolved of further responsibility for that complaint.

47 C.F.R. § 73.1203(b). See also, *Creation of a Low Power Television Service*, 31 FCC Rcd 3315, 3329 ¶ 31 (2012) (“as is the case with other types of interference complaints, the staff has considered only those complaints where the complainant cooperates in efforts to identify the source of interference and accepts reasonable corrective measures”) (footnote omitted). By not responding, the complainant is not cooperating in the attempts of W228DF to affirmatively identify and eliminate any interference that may be occurring. Therefore, W228DF should be absolved at this time for further responsibility for that complaint.

Barbara Snyder. See Attachment 2. Barbara Snyder was contacted by means of a visit to Ms. Snyder’s home. After further inquiry, Ms. Snyder decided she did not wish to pursue her complaint, and signed a document to that effect.

Elohim is treating this Complaint as resolved.

Rita Evans. See Attachment 3. This complaint was investigated by a visit to Ms. Evans’ home. At the time of a second visit to her home, the investigator was informed by Ms. Evans’ husband that the representatives of W228DF were not to “bother[] his wife” about the Listener Declaration that she had provided, and even after being told that they were there to attempt to resolve the problems she was experiencing, he indicated “they did not want to talk” about the matter further.

W228DF therefore has responded to this complain to the full extent it is capable, and the complainant’s representative has clearly indicated that no further efforts to resolve the complaint will be appreciated or permitted. Under Section 74.1203(b) of the Commission’s Rules:

If a complainant refuses to permit the FM translator or booster licensee to apply remedial techniques which demonstrably will eliminate the interference without impairment to the original reception, the licensee of the FM translator or booster station is absolved of further responsibility for that complaint.

47 C.F.R. § 73.1203(b). See also, *Creation of a Low Power Television Service*, 31 FCC Rcd 3315, 3329 ¶ 31 (2012) (“as is the case with other types of interference complaints, the staff has considered only those complaints where the complainant cooperates in efforts to identify the source of interference and accepts reasonable corrective measures”) (footnote omitted). By not allowing further access to Ms. Evans, the complainant is not cooperating in the attempts of W228DF to affirmatively identify and eliminate any interference that may be occurring. Therefore, W228DF should be absolved at this time for further responsibility for that complaint.

Vivian A. Watson. See Attachment 4. W228DF investigators were able to interview Ms. Watson. Even though W228DF has only been on the air since March 2017, Ms. Watson indicated she has been experiencing the interference that she currently is receiving has been occurring for the past 1-2 years, *i.e.*, long before W228DF began operations. Notably, there also was no interference at the time of the interview. Ms. Watson indicated that she receives interference “mostly at night and mornings and 9-11 am on Saturdays” during children’s programming. The investigator for W228DF offered to return in the event she had the problem again.

It is clear that whatever interference Ms. Watson is receiving is not from W228DF. Nevertheless, W228DF remains ready to address any problems in the event facts or circumstances change. Elohim is treating this Complaint as resolved.

If there are any questions, please contact this office.

Very truly yours,

Dan J. Alpert

*Counsel for Elohim Group Corporation*

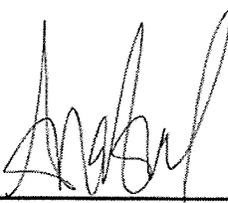
*cc: Mr. Gary S. Smithwick, Esq.  
Parul Desai, Esq. (via email)  
James Bradshaw (via email)*

*Attachment 1*

## STATEMENT

I, Ana Guel hereby state under penalty of perjury as follows

I Ana Guel work in the legal department, and I represent Elohim Group Corporation. On May 2017, we were provided the complaint letters by our lawyer and one of the complaints came from Fanchao Yi residing at 2660 Stanmore Ct. Orlando, Florida 32817. In the complaint letter, it stated that our signal W228BK-FM 93.5 was making an interference with W228BK-93.5, Union Park, Florida. So, we then decided to reach out to Mr. Yi but there was no phone number, so we then decided to mail him a letter so we could resolve the matter. We have not received the letter back but we received an email from Mr. Yi stating that we can only contact him through via email I then explained to him who I was and who I represented and that I was reaching out to him on behalf of the complaint letter he had sent and that we wanted to resolve the matter if such interference was occurring and I sent him two attachments explaining everything and also if he did not want anything to do with this situation he could sign the second attachment and send it back to us, he then answered again and said that there was interference in the blue circle of the map that he sent me shown below, I then answered him as soon as possible and since then he has not made any contact with me. I have emailed him more than two times and as shown below in the emails I have not gotten a response.

X 

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9/21/17

# Elohim Group Corporation

15305 Dallas Parkway Addison, TX 75001

08/29/2017

This letter is in response to the complaint that you filed to the FCC (Federal Communications Commission) stating that our signal on W228DF 93.5 FM Facility ID 156373 Orlando, Florida was interfering with the programming on W228BK 93.5 FM Union Park, Florida.

We sincerely apologize for the inconvenience if such interference is occurring. We assure you that Elohim Group Corporation will attend this matter as soon as possible.

This letter is to reach out to you as part of the ongoing investigation, Elohim Group Corporation is conducting, regarding your declaration letter filed to the FCC. We recommend scheduling an appointment as soon as possible with our engineer to see where if such interference is occurring.

We would greatly appreciate your cooperation and it will be in the best interest of both parties to resolve the situation in this manner. If no resolution is reached in next 30 days, then the next step would involve legal litigation and court.

To make an appointment please contact our Chief Engineer Homero Lozano or Assistant Engineer Armando Quintero at: 214-331-2800.

Thank You.

Sincerely,

Ana Karen Guel

# Declaration Letters

Date: \_\_\_\_\_

To whom it may concern:

My name is: \_\_\_\_\_ by means of this letter I declare the following.

**PLEASE CHECK THE ONE THAT BEST DESCRIBES YOUR SITUATION:**

\_\_\_ I'm not the person who filed this complaint.

\_\_\_ I'm not interested on any of this complains.

\_\_\_ The station, never ask me for my opinion.

\_\_\_ I don't have any more interference.

\_\_\_ I don't have time for this complaint.

\_\_\_ I don't want to continue with this case.

Sincerely,

\_\_\_\_\_



## OK GIGANTE BROADCAST LLC

W228DF 93.5 FM / WOTW 103.1 HD3

201 E. BAY ST. WINTER GARDEN FL. 34787

Addressed to Fanchao Yi, residing at 2660 Stanmore Ct. Orlando, Fl. 32817

Hello, I'm Ernesto J. Sanchez, General Manager at OK 93.5 FM Orlando FL. This letter is in response to a declaration you filed to the Federal Communications Commission stating that programming from OK 93.5 FM in Orlando FL. was interfering with programming from 93.5 FM in Union Park FL. I sincerely apologize for the inconvenience if such interference is occurring. I assure you that OK93.5 FM will do everything possible to resolve this matter. I'm reaching out to you today as part of an investigation OK 93.5 FM is conducting in regards to your declaration filed to the FCC. Part of our investigation involves an interview with the person who filed the declaration. The interview is an attempt to collect information pertaining to the radio interference you are experiencing. This information will be used to help our team of engineers locate and correct the problem. OK 93.5 FM would greatly appreciate your cooperation. It will be in the best interest of both parties involved to attempt resolving the situation in this manner. If no resolution is reached, then the next step would involve litigation and court. This is a situation both parties would love to avoid. The person in charge of our investigation will be Victor Cisneros. He is the Sales Manager at OK 93.5 FM . Please contact him to set up an appointment for the interview. You can reach him at (407) 490-8224 or [vcisneros@ok935fm.com](mailto:vcisneros@ok935fm.com).

Thank you,

Ernesto J. Sanchez  
General Manager  
OK 93.5 FM Orlando  
(407) 485-5158

Ana Guel <akguel@mekaddeshgroup.com>

Sep 14 (7 days ago)

to yifchao

Good Morning  
Mr. Fanchao Yi

My name is Ana Guel and I work for the legal department and I represent Elohim Group Corporation. I am sending you two attachments basically talking about the complaint letter that you file to the FCC ( Federal Communications Commission) talking about some interference, we are reaching out to fix the situation if such interference is occurring.

Please let me know if you are open to set up an appointment with our engineer to see if such problem is occurring if you do not which to continue with this case sign the second attachment and send back as soon as possible.

Many Thanks

**ANA GUEL**

8330 LBJ Freeway, Suite 1155

Dallas, Texas 75243

**2 Attachments**



Yi Fanchao

Sep 18 (3 days ago)

to me

Hi Ana,

Thank you for contacting me. Yes, the interference is still occurring. As I mentioned in my first email, please contact me through email and let me know the information you need, I can provide to you through email.

For your information, here are the details of the interference, if you need more information, please contact through email:

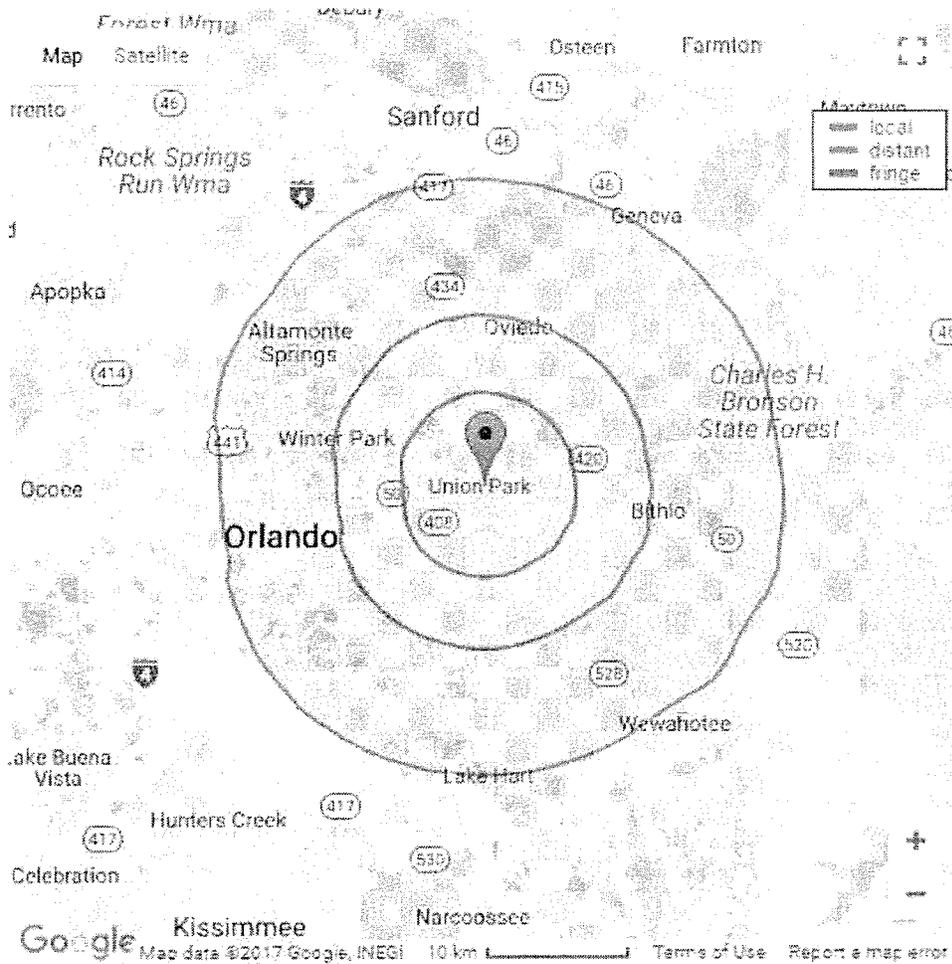
I have listened 93.5 (BBN) FM on my way to work or back from work for years without problem (from zip 32817 to zip 32803 or vice versa) . Their messages inspired me a lot. It is like a spiritual food for me. And I got the interference of OK Orlando 93.5 which began this year. Because of the interference, I cannot listen to BBN for months.

Here is the coverage map of 93.5 FM (union park), and here is the explanation of the circles (from <https://radio-locator.com/cgi-bin/page?p=maps>)

"The red, purple, and blue lines correspond to the "local", "distant", and "fringe" predicted coverage areas of each radio station:

- **Local Coverage:** Within this area, you should be able to receive the radio station on almost any radio with moderately good to very good reception.
- **Distant Coverage:** Within this area, the signal of the radio station may be weak unless you have a good car radio or a good stereo with a good antenna. You may not be able to receive the station at all on walkmans or other portable radios.
- **Fringe Coverage:** Within this area, the station's signal will be very weak. You may be able to receive this station if you have a very good radio with a good antenna, but it's possible that interference from other stations may prevent you from picking up these stations at all."

## Predicted Coverage Area for W228BK 93.5 FM, Union Park, FL



The interference I experienced was even in the local coverage area (red circle), where I live. Sometimes it is like the mix of two stations voice, or totally occupied by "OK Orlando 93.5". And beyond local coverage area, the interference is even worse. My workplace is in the blue fringe area (west side of the circle). I used to listen 93.5 FM (union park) without problem in these areas, but now I almost cannot find the station, it was occupied by "OK Orlando 93.5".

I hope the interference issue will be resolved soon. If you need more information, please contact me: [yifchao@gmail.com](mailto:yifchao@gmail.com).

Sincerely,

Fanchao Yi

Ana Guel <akguel@mekaddeshgroup.com>

Sep 18 (3 days ago)

to Yi

Good Morning Mr. Yi

Thank you for the information you have provided for us. We are trying to resolve this matter, so we would like to ask you a question...

What type of vehicle do you drive. Make, Model, Year? and what type of stereo as well? (we need this information to determine if it's because of the type of vehicle and stereo that you have)

Are you receiving interference in the fringe area (blue circle)?

Let us know when you will be available so we can make you an appointment with our engineer and check out the interference that you are speaking of.

Thank you...

On Mon, Sep 18, 2017 at 10:38 AM, Yi Fanchao <yifchao@gmail.com> wrote:

**SECOND ATTEMPT COMPLAINT LETTER**

--

Ana Guel <akguel@mekaddeshgroup.com>

Sep 19 (2 days ago)

to Yi

Good Afternoon Mr. Yi

Just reaching out once again making sure you received my email. We are available whenever so we can make you an appointment with our engineer to fix the problem that you say is occurring.

**Third Attempt**

Ana Guel <akguel@mekaddeshgroup.com>

Sep 20 (1 day ago)

to Yi

Hello Mr. Yi

We want to resolve this problem, but we need your cooperation in order to do that. If you can please email me back as soon as possible, we have been trying to contact you for the past two days over the interference you keep speaking about. let us know when it would be a good time and day for you so we can schedule you an appointment with our engineer.

Thank you,

--

**ANA GUEL**

8330 LBJ Freeway, Suite 1155

Dallas, Texas 75243

P.O. Box 540036, Dallas, TX 75354

Phone: 214.331.2800 Fax: 214.331.7508

Email: [akguel@mekaddeshgroup.com](mailto:akguel@mekaddeshgroup.com)

## **Complaint Letter 4th Attempt Date 9/21/2017**

Ana Guel <[akguel@mekaddeshgroup.com](mailto:akguel@mekaddeshgroup.com)>

11:39 AM (4 minutes ago)

to Yi

Hello Mr. Yi

Mr. Yi its urgent for you to contact us. We are trying to resolve this matter as soon as possible. We have been emailing you for the past few days because that is the only way you have allowed us to contact you and also you have not told us if you are open to schedule an appointment with our engineer. Please let us know what you are deciding to do.

Also, our obligation is to follow up with this matter and try to find a solution. If the person is not willing to cooperate we will need to take other options into consideration.

Thank you.

# Elohim Group Corporation

15305 Dallas Parkway Addison, TX 75001

08/29/2017

This letter is in response to the complaint that you filed to the FCC (Federal Communications Commission) stating that our signal on W228DF 93.5 FM Facility ID 156373 Orlando, Florida was interfering with the programing on W228BK 93.5 FM Union Park, Florida.

We sincerely apologize for the inconvenience if such interference is occurring. We assure you that Elohim Group Corporation will attend this matter as soon as possible.

This letter is to reach out to you as part of the undergoing investigation, Elohim Group Corporation is conducting, regarding your declaration letter filed to the FCC. We recommend scheduling an appointment as soon as possible with our engineer to see where if such interference is occurring.

We would greatly appreciate your cooperation and it will be in the best interest of both parties to resolve the situation in this manner. If no resolution is reached on next 30 days, then the next step would involve legal litigation and court.

To mal  
Armar  
Thank  
Since  
Ana l

Chief Engineer Homero Lozano or Assistant Engineer

**SENDER: COMPLETE THIS SECTION**

1. Complete items 1, 2, and 3.  
2. Print your name and address on the reverse so that we can return the card to you.  
3. Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:  
FANCHAO YI  
2660P STANMORE CT.  
ORLANDO, FL 32817

2. Barcode  
9590 9402 2328 6225 2596 17  
7017 0530 0000 4865 6660

3. Service Type  
 Adult Signature  
 Adult Signature Restricted Delivery  
 Certified Mail®  
 Certified Mail Restricted Delivery  
 Collect on Delivery  
 Collect on Delivery Restricted Delivery  
 Registered Mail  
 Registered Mail Restricted Delivery  
 Return Receipt for Merchandise  
 Signature Confirmation™  
 Signature Confirmation Restricted Delivery

4. Priority Mail Express®  
 Registered Mail™  
 Delivery  
 Return Receipt for Merchandise  
 Signature Confirmation™  
 Signature Confirmation Restricted Delivery

5. Signature  
X/Minpei Wang  
6. Received by (Printed Name)  
Minpei Wang  
7. Date of Delivery  
8/29/17  
8. Is delivery address different from item 1?  Yes  No  
9. If YES, enter delivery address below:

10. Domestic Return Receipt

11. PS Form 3811, July 2015 PSN 7530-02-000-9063

EMAIL ONLY

*Attachment 2*

INVESTIGATION REPORT  
FOR W228DF ORLANDO LISTENER DECLARATION

Start of investigation : Friday September 8th. at 10:30 am

Investigation conducted by : Ernesto J. Sanchez and Victor Cisneros

In route to Listener Declaration filer. Traveled back to East Colonial Dr. and turned west. Got on Toll Rd. 408 westbound. Exited on Alafaya Tr. Exit and traveled south to Delta River Dr. and turned east. Then to Thatchers Landing Blvd. and turned south to Shady Springs Way. Went east to Tillery Way. Turned north to 964 Tillery Way Orlando Fl 32826. The residence of Barbara Snyder. Arrived at 1:05 pm.

We interviewed Barbara Snyder briefly about her Listeners Declaration. Barbara Snyder decided and signed a document stating she did not want to continue with this case.

We recorded video of the residences with the radio dial on 93.5 fm did not witness any interference of any type from W228DF Orlando

Name: Victor Cisneros / Victor Cisneros  
Date: 9/12/2017

Name: ERNESTO J. Sanchez  
Date: 9-12-17

# Elohim Group Corporation

15305 Dallas Parkway Addison, TX 75001

08/29/2017

This letter is in response to the complaint that you filed to the FCC (Federal Communications Commission) stating that our signal on W228DF 93.5 FM Facility ID 156373 Orlando, Florida was interfering with the programming on W228BK 93.5 FM Union Park, Florida.

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This letter is to reach out to you as part of the undergoing investigation, Elohim Group Corporation is conducting, regarding your declaration letter filed to the FCC. We recommend scheduling an appointment as soon as possible with our engineer to see where if such interference is occurring.

We would greatly appreciate your cooperation and it will be in the best interest of both parties to resolve the situation in this manner. If no resolution is reached on next 30 days, then the next step would involve legal litigation and court.

To make an appointment please contact our Chief Engineer Homero Lozano or Assistant Engineer Armando Quintero at: 214-331-2800.

Thank You.

Sincerely,

Ana Karen Guel



## OK GIGANTE BROADCAST LLC

W228DF 93.5 FM / WOTW 103.1 HD3  
201 E. BAY ST. WINTER GARDEN FL. 34787

Addressed to Barbara Snyder, residing at 904 Tillery Way Orlando, FL. 32828

Hello, I'm Ernesto J. Sanchez, General Manager at OK 93.5 FM Orlando FL. This letter is in response to a declaration you filed to the Federal Communications Commission stating that programming from OK 93.5 FM in Orlando FL. was interfering with programming from 93.5 FM in Union Park FL. I sincerely apologize for the inconvenience if such interference is occurring. I assure you that OK93.5 FM will do everything possible to resolve this matter. I'm reaching out to you today as part of an investigation OK 93.5 FM is conducting in regards to your declaration filed to the FCC. Part of our investigation involves an interview with the person who filed the declaration. The interview is an attempt to collect information pertaining to the radio interference you are experiencing. This information will be used to help our team of engineers locate and correct the problem. OK 93.5 FM would greatly appreciate your cooperation. It will be in the best interest of both parties involved to attempt resolving the situation in this manner. If no resolution is reached, then the next step would involve litigation and court. This is a situation both parties would love to avoid. The person in charge of our investigation will be Victor Cisneros. He is the Sales Manager at OK 93.5 FM . Please contact him to set up an appointment for the interview. You can reach him at (407) 490-8224 or [vcisneros@ok935fm.com](mailto:vcisneros@ok935fm.com).

Thank you,

Ernesto J. Sanchez  
General Manager  
OK 93.5 FM Orlando  
(407) 485-5158

## Declaration Letters

Date: \_\_\_\_\_

To whom it may concern:

My name is: Barbara L Snyder by means of this letter I declare the following.

**PLEASE CHECK THE ONE THAT BEST DESCRIBES YOUR SITUATION:**

\_\_\_ I'm not the person who filed this complaint.

\_\_\_ I'm not Interested on any of this complains.

\_\_\_ The station, never ask me for my opinion.

\_\_\_ I don't have any more interference.

\_\_\_ I don't have time for this complaint.

I don't want to continue with this case.

Sincerely,

Barbara Snyder 9/8/2017

*Attachment 3*

INVESTIGATION REPORT  
FOR W228DF ORLANDO LISTENER DECLARATION

Start of investigation : Friday September 8th. at 10:30 am

Investigation conducted by : Ernesto J. Sanchez and Victor Cisneros

In route to Listener Declaration filer. We got back on Goldenrod Rd. and traveled south to Colonial Dr. and turned east. Drove to Lake Pickett Rd. and turned north. Merged onto Percival Rd. north to Rensselaer Rd. and turned east to Colorado Ave. Turned north on Colorado Ave. to Kennesaw Ct. south to 3216 Kennesaw Ct. the residence of Rita Evans. Arrived at 12:30 pm. No one was at residence. Proceeded in route to our 3rd. Listener Declaration filer.

We revisited Rita Evans on Tuesday September 12th 2017 at her residence, 3216 Kennesaw Ct. Orlando Fl. 32826. Arrived at 4:15 pm. An older man answered the door and presented himself as the husband of Rita Evans. He seemed very upset that we were there to interview his wife Rita Evans. He was wearing a dark Hawaiian type shirt with khaki shorts. He also had on glasses, bald on top part of his head and had a nasal oxygen tube on. He seemed to be in his late 70's early 80's. He would not give us his name. He told us that she was not home and he did not want us bothering his wife about the matter of her filing a Listeners Declaration. I attempted to explain that we were there to try and resolve the problem they were experiencing. He expressed to us again that they did not want to talk to us about any matter. We apologized for upsetting him and left.

We recorded video of the residences with the radio dial on 93.5 fm did not witness any interference of any type from W228DF Orlando

Name:

Victor Cisneros / Victor Cisneros

Date:

9/12/2017

Name:

ERNESTO J. SANCHEZ

Date:

9-12-17

# Elohim Group Corporation

15305 Dallas Parkway Addison, TX 75001

08/29/2017

This letter is in response to the complaint that you filed to the FCC (Federal Communications Commission) stating that our signal on W228DF 93.5 FM Facility ID 156373 Orlando, Florida was interfering with the programming on W228BK 93.5 FM Union Park, Florida.

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We would greatly appreciate your cooperation and it will be in the best interest of both parties to resolve the situation in this manner. If no resolution is reached on next 30 days, then the next step would involve legal litigation and court.

To make an appointment please contact our Chief Engineer Homero Lozano or Assistant Engineer Armando Quintero at: 214-331-2800.

Thank You.

Sincerely,

Ana Karen Guel

# Declaration Letters

Date: \_\_\_\_\_

To whom it may concern:

My name is: \_\_\_\_\_ by means of this letter I declare the following.

**PLEASE CHECK THE ONE THAT BEST DESCRIBES YOUR SITUATION:**

\_\_\_ I'm not the person who filed this complaint.

\_\_\_ I'm not Interested on any of this complains.

\_\_\_ The station, never ask me for my opinion.

\_\_\_ I don't have any more interference.

\_\_\_ I don't have time for this complaint.

\_\_\_ I don't want to continue with this case.

Sincerely,

\_\_\_\_\_



## OK GIGANTE BROADCAST LLC

W228DF 93.5 FM / WOTW 103.1 HD3

201 E. BAY ST. WINTER GARDEN FL. 34787

Addressed to Rita Evans, residing at 3216 Kennesaw Ct. Orlando, FL. 32826

Hello, I'm Ernesto J. Sanchez, General Manager at OK 93.5 FM Orlando FL. This letter is in response to a declaration you filed to the Federal Communications Commission stating that programming from OK 93.5 FM in Orlando FL. was interfering with programming from 93.5 FM in Union Park FL. I sincerely apologize for the inconvenience if such interference is occurring. I assure you that OK93.5 FM will do everything possible to resolve this matter. I'm reaching out to you today as part of an investigation OK 93.5 FM is conducting in regards to your declaration filed to the FCC. Part of our investigation involves an interview with the person who filed the declaration. The interview is an attempt to collect information pertaining to the radio interference you are experiencing. This information will be used to help our team of engineers locate and correct the problem. OK 93.5 FM would greatly appreciate your cooperation. It will be in the best interest of both parties involved to attempt resolving the situation in this manner. If no resolution is reached, then the next step would involve litigation and court. This is a situation both parties would love to avoid. The person in charge of our investigation will be Victor Cisneros. He is the Sales Manager at OK 93.5 FM . Please contact him to set up an appointment for the interview. You can reach him at (407) 490-8224 or [vcisneros@ok935fm.com](mailto:vcisneros@ok935fm.com).

Thank you,

Ernesto J. Sanchez  
General Manager  
OK 93.5 FM Orlando  
(407) 485-5158

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Rita Evans  
 3216 Kennesaw Court  
 Orlando, Florida 32826



9590 9402 2681 6351 1894 19

2. Article Number (Transfer from service label)

7017 1000 0000 9909 8823

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature

*[Handwritten Signature]*

Agent

Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1?  Yes  
 If YES, enter delivery address below:  No

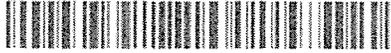
3. Service Type

- |  |   |
|--|---|
| <input type="checkbox"/> Adult Signature                               | <input type="checkbox"/> Priority Mail Express®                     |
| <input type="checkbox"/> Adult Signature Restricted Delivery           | <input type="checkbox"/> Registered Mail™                           |
| <input type="checkbox"/> Certified Mail®                               | <input type="checkbox"/> Registered Mail Restricted Delivery        |
| <input type="checkbox"/> Certified Mail Restricted Delivery            | <input type="checkbox"/> Return Receipt for Merchandise             |
| <input type="checkbox"/> Collect on Delivery                           | <input type="checkbox"/> Signature Confirmation™                    |
| <input type="checkbox"/> Collect on Delivery Restricted Delivery       | <input type="checkbox"/> Signature Confirmation Restricted Delivery |
| <input type="checkbox"/> Insured Mail (over \$500)                     |   |
| <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500) |   |

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:  
**RITA EVANS**  
**3216 KENNESAW CT**  
**ORLANDO, FL 32826**



9590 9402 2328 6225 2595 94

2. Article Number (Transfer from service label)  
**7017 0530 0000 4865 6677**

**COMPLETE THIS SECTION ON DELIVERY**

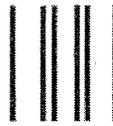
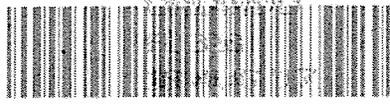
A. Signature  
**X**  Agent  
 Addressee

B. Received by (Printed Name) C. Date of Delivery

D. Is delivery address different from item 1?  Yes  
 If YES, enter delivery address below:  No

3. Service Type
- |  |   |
|--|---|
| <input type="checkbox"/> Adult Signature                         | <input type="checkbox"/> Priority Mail Express®                     |
| <input type="checkbox"/> Adult Signature Restricted Delivery     | <input type="checkbox"/> Registered Mail™                           |
| <input type="checkbox"/> Certified Mail®                         | <input type="checkbox"/> Registered Mail Restricted Delivery        |
| <input type="checkbox"/> Certified Mail Restricted Delivery      | <input type="checkbox"/> Return Receipt for Merchandise             |
| <input type="checkbox"/> Collect on Delivery                     | <input type="checkbox"/> Signature Confirmation™                    |
| <input type="checkbox"/> Collect on Delivery Restricted Delivery | <input type="checkbox"/> Signature Confirmation Restricted Delivery |

USPS TRACKING#



First-Class Mail  
Postage & Fees Paid  
USPS  
Permit No. G-10

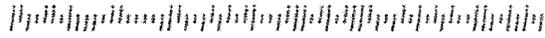
9590 9402 2328 6225 2595 94

United States  
Postal Service

• Sender: Please print your name, address, and ZIP+4® in this box •

OK GIGANTE BROADCAST  
201 E. Bay ST.  
WINTER GARDEN, FL 34787

7-314501



*Attachment 4*

# INVESTIGATION REPORT

## FOR W228DF ORLANDO LISTENER DECLARATION

Start of investigation : Friday September 8th. at 10:30 am

Investigation conducted by : Ernesto J. Sanchez and Victor Cisneros

Ernesto Sanchez and I, Victor Cisneros, left the W228DF 93.5 FM office at 201 E. Bay St. Winter Garden Fl. 34787 at 10:30 am in route to the residence of Vivian A. Watson who filed a Listeners Declaration. We traveled east on Bay St. to 9th. St. and turned north. We turned East on Plant St. then drove on to Toll Rd. 429 southbound. Merged onto Turnpike South then merged again onto Expressway 408 East. Got off on Goldenrod Rd. exit and traveled north to Wayland Blvd and turned west. Drove to Gresham Dr. and turned south to 2543 Gresham Dr., the residence of Vivian A. Watson. Arrived at 11:10 am.

We were able to interview Vivian Watson. He stated that he encountered the interference at his home and had this problem has been occurring for 1 to 2 years. Mostly in the evenings thru the mornings. Also on weekends. He specified that on Saturday mornings during a childrens program they heard interference. I asked again how long they have been experiencing this interference. He answered again for 1 to 2 years. He signed a document stating what he told us. I gave him my business card and asked him if he would call me the next time he had this problem. He took my card and agreed to call me.

We recorded video of the residences with the radio dial on 93.5 fm did not witness any interference of any type from W228DF Orlando

Name: Victor Cisneros / Victor Cisneros  
Date: 9/12/2017

Name: ERNESTO J. Sanchez  
Date: 9-12-17

# Elohim Group Corporation

15305 Dallas Parkway Addison, TX 75001

08/29/2017

This letter is in response to the complaint that you filed to the FCC (Federal Communications Commission) stating that our signal on W228DF 93.5 FM Facility ID 156373 Orlando, Florida was interfering with the programming on W228BK 93.5 FM Union Park, Florida.

We sincerely apologize for the inconvenience if such interference is occurring. We assure you that Elohim Group Corporation will attend this matter as soon as possible.

This letter is to reach out to you as part of the ongoing investigation, Elohim Group Corporation is conducting, regarding your declaration letter filed to the FCC. We recommend scheduling an appointment as soon as possible with our engineer to see where if such interference is occurring.

We would greatly appreciate your cooperation and it will be in the best interest of both parties to resolve the situation in this manner. If no resolution is reached on next 30 days, then the next step would involve legal litigation and court.

To make an appointment please contact our Chief Engineer Homero Lozano or Assistant Engineer Armando Quintero at: 214-331-2800.

Thank You.

Sincerely,

Ana Karen Guel

# Declaration Letters

Date: \_\_\_\_\_

To whom it may concern:

My name is: \_\_\_\_\_ by means of this letter I declare the following.

**PLEASE CHECK THE ONE THAT BEST DESCRIBES YOUR SITUATION:**

\_\_\_ I'm not the person who filed this complaint.

\_\_\_ I'm not interested on any of this complains.

\_\_\_ The station, never ask me for my opinion.

\_\_\_ I don't have any more interference.

\_\_\_ I don't have time for this complaint.

\_\_\_ I don't want to continue with this case.

Sincerely,

\_\_\_\_\_



## OK GIGANTE BROADCAST LLC

W228DF 93.5 FM / WOTW 103.1 HD3  
201 E. BAY ST. WINTER GARDEN FL. 34787

Addressed to Vivian A. Watson, residing at 2543 Gresham Drive Orlando, FL. 32807

Hello, I'm Ernesto J. Sanchez, General Manager at OK 93.5 FM Orlando FL. This letter is in response to a declaration you filed to the Federal Communications Commission stating that programming from OK 93.5 FM in Orlando FL. was interfering with programming from 93.5 FM in Union Park FL. I sincerely apologize for the inconvenience if such interference is occurring. I assure you that OK93.5 FM will do everything possible to resolve this matter. I'm reaching out to you today as part of an investigation OK 93.5 FM is conducting in regards to your declaration filed to the FCC. Part of our investigation involves an interview with the person who filed the declaration. The interview is an attempt to collect information pertaining to the radio interference you are experiencing. This information will be used to help our team of engineers locate and correct the problem. OK 93.5 FM would greatly appreciate your cooperation. It will be in the best interest of both parties involved to attempt resolving the situation in this manner. If no resolution is reached, then the next step would involve litigation and court. This is a situation both parties would love to avoid. The person in charge of our investigation will be Victor Cisneros. He is the Sales Manager at OK 93.5 FM . Please contact him to set up an appointment for the interview. You can reach him at (407) 490-8224 or [vcisneros@ok935fm.com](mailto:vcisneros@ok935fm.com).

Thank you,

Ernesto J. Sanchez  
General Manager  
OK 93.5 FM Orlando  
(407) 485-5158

Radio always on at residence  
had problem for 1 to 2 years  
mostly at night and mornings,  
and weekends.

Childrens Program 9-11 am  
on Saturdays at home.

Panasonic Radio.

Sometimes from Saturday nights to  
Sunday morning

9/8/2017.

11:40 AM

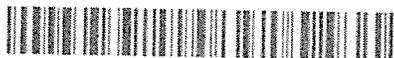
Melissa

**SENDER: COMPLETE THIS SECTION**

- Complete Items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Vivian A. Watson  
 2543 Gresham Drive  
 Orlando, Florida 32807



9590 9402 2681 6351 1893 89

2. Article Number (Transfer from service label)

7017 1000 0000 9909 8830

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature

X *Vivian A. Watson*

Agent

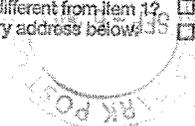
Addressee

B. Received by (Printed Name)

VIVIAN A WATSON

C. Date of Delivery

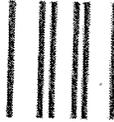
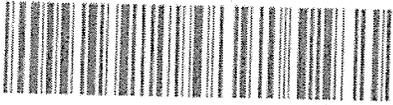
D. Is delivery address different from item 1?  Yes  
If YES, enter delivery address below  No



3. Service Type

- Adult Signature
- Adult Signature Restricted Delivery
- Certified Mail®
- Certified Mail Restricted Delivery
- Collect on Delivery
- Collect on Delivery Restricted Delivery
- Registered Mail™
- Registered Mail Restricted Delivery
- Return Receipt for Merchandise
- Signature Confirmation™
- Signature Confirmation Restricted Delivery
- Priority Mail Express®

USPS TRACKING#



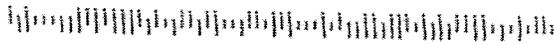
First-Class Mail  
Postage & Fees Paid  
USPS  
Permit No. G-10

9590 9402 2681 6353 1893 89

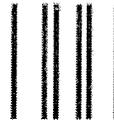
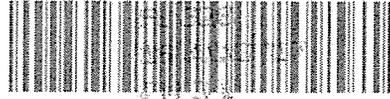
United States  
Postal Service

• Sender: Please print your name, address, and ZIP+4® in this box•

Elohim Group Corporation  
15305 Dallas Parkway, Suite 300  
Addison, TX 75001



USPS TRACKING#



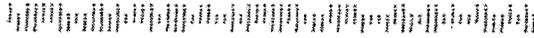
First-Class Mail  
Postage & Fees Paid  
USPS  
Permit No. G-10

9590 9402 2328 6225 2596 24

United States  
Postal Service

• Sender: Please print your name, address, and ZIP+4® in this box •

OK GIGANTE BROADCAST  
201 E. BAY ST.  
WINTER GARDEN, FL 34787

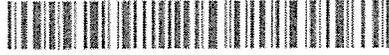


**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

VIVIAN A. WATSON  
 2543 GRESHAM DRIVE  
 ORLANDO, FL 32807



9590 9402 2328 6225 2596 24

7017 0530 0000 4865 6691

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature

X *A. Watson*

- Agent
- Addressee

B. Received by (Printed Name)

C. Date of Delivery

8/16/17

D. Is delivery address different from item 1?  Yes  
 If YES, enter delivery address below:  No

3. Service Type

- Adult Signature
- Adult Signature Restricted Delivery
- Certified Mail®
- Certified Mail Restricted Delivery
- Collect on Delivery
- Collect on Delivery Restricted Delivery
- Mail Restricted Delivery (over \$500)
- Priority Mail Express®
- Registered Mail™
- Registered Mail Restricted Delivery
- Return Receipt for Merchandise
- Signature Confirmation™
- Signature Confirmation Restricted Delivery

